

2003 MSA STAKEHOLDERS MEETING

March 6, 2003 in Calgary

March 11, 2003 in Edmonton

MSA OBJECTIVES FOR 2002

- *To identify issues before they become complaints*
- *To clearly communicate the roles and responsibilities of the MSA to Market Participants*
- *To increase the ability of the MSA to provide guidance to Market Participants regarding their behaviour*

IMPLEMENTATION PLAN

- *Strengthen our monitoring of the market and of the individual participant behaviour*
- *Increase the MSA level of contact with participants*
 - One on one meetings to identify and discuss issues
 - General stakeholder meetings to reinforce roles and responsibilities
 - Increased published material
- *Follow up on implementation of Council decisions*

DECISIONS OF COUNCIL

- *Adjustments to Lethbridge customer bills*
 - Plans filed in Q1
 - Final settlement June/July 2002
 - Adjustments to customers as per MSA by early Q4
- *Use of the Locking Restatement Rule*
 - Guidelines agreed to and imposed mid June 2002
 - Active monitoring results in three warnings
 - Tools developed to minimize manual labour
 - Monitoring passed on to AESO
- *Balancing Pool Import Activity*

RETAIL ISSUES

- *Alberta Settlement Committee*
 - Dispute resolution
 - Post final adjustment mechanism
- *Code of Conduct Changes*
 - As a result of the audits
 - The use of the billing envelope to solicit RRO customers
- *Navigant Report*
 - Common oversight for gas and electric
 - MSA role in setting tariffs for distribution and RRO

WHOLESALE ISSUES

- Non compliant generator
- Importing below cost
- Outage manipulation
- Ancillary service issue
- Price chasing units
- Economic withholding of Cloverbar

OTHER ACTIVITIES

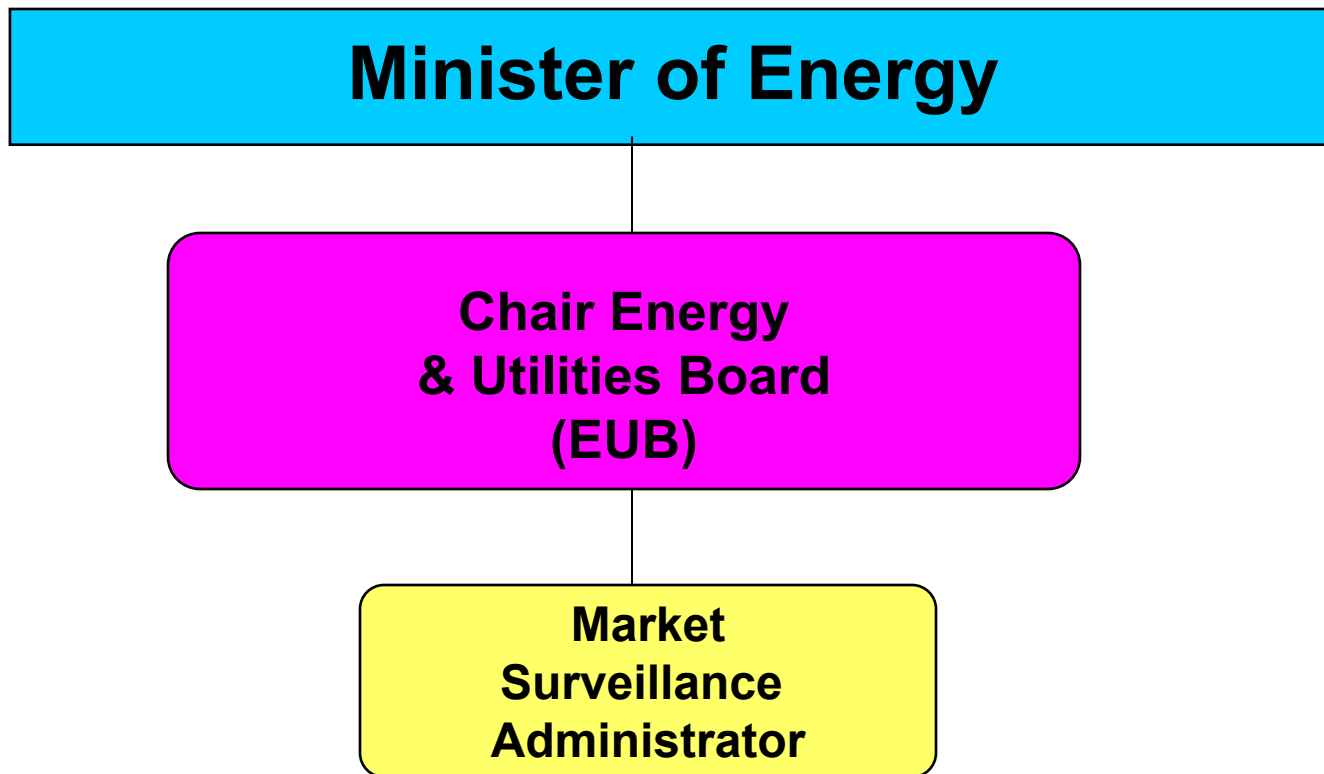
- Branding of MSA
- Stakeholder meetings
- EISG meetings
- Agency process
- Information sharing
- Drafting new legislation

MSA MANDATE

To ensure the operation of...

a fair, efficient and openly competitive market for the exchange of electricity in the Province of Alberta

GOVERNANCE



GOVERNANCE

- **Role of the Chairman of the AEUB**
 - *Provide a recommendation to the Minister for the MSA*
 - *Receive the MSA Annual Report*
 - *Approve the MSA budget and any amendments*
 - *Convene the MSA tribunal at the request of the MSA*
 - *Receive and process any complaint against the MSA*

MSA OBJECTIVES FOR 2003

- *Manage the seamless and timely transition to a separate not-for-profit entity*
- *To achieve resolution of issues or complaints in a timely manner*
- *To increase the understanding of the MSA with respect to all markets related to electricity*
- *To provide commentary and guidance to market participants with respect to ensuring the operation of a fair, efficient and openly competitive market*

MSA KEY PRIORITIES FOR 2003

- *Confidential information sharing*
- *Ancillary services market review*
- *Load settlement standards and compliance*
- *Review of Balancing Pool Aggregator role*

Contact Us

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