MARKET SURVEILLANCE ADMINISTRATOR

EMPLOYEE: Derek Olmstead

Note: Per diem and incidental amounts autopopulate

PLEASE DO NOT CHANGE THE FORMULAS/TEXT IN THE SHADED AREAS

Date	Expense Type	Amount	GST	Total	Description / Purpose of Trip
Staff job interviews at UWaterloo (Friday and Sunday morning), presentation of MSA work (Friday and Saturday), meetings with IESO / OEB / MSP (Monday and Tuesday), and NERC meetings (Wednesday and Thursday)					
10/1/2026	Conf/Travel/Accom/Car	65.28	3.29	**68.57**	Uber - Home to Calgary airport
10/1/2026	Conf/Travel/Accom/Car	367.46	16.27	**383.73**	WestJet - Flight Calgary to Kitchener/Waterloo
10/1/2026	Conf/Travel/Accom/Car	54.62	2.26	**56.88**	United Taxi - Kitchener/Waterloo airport to Delta Hotel
10/1/2026	Conf/Travel/Accom/Car	758.16	35.10	**793.26**	Delta Hotel in Waterloo (3 nights)
10/4/2026	Conf/Travel/Accom/Car	51.66	2.58	**54.24**	Via Rail - Kitchener to Toronto
10/4/2026	Conf/Travel/Accom/Car	1867.99	91.61	**1,959.60**	Westin Hotel in Toronto (4 nights)
10/8/2026	Conf/Travel/Accom/Car	493.90	20.77	**514.67**	WestJet - Flight Toronto to Calgary
10/12/2026	Conf/Travel/Accom/Car	59.58	2.46	**62.04**	Associated Cab - Calgary airport to home
10/1/2026	Meals - Lunch & Dinner per diem	43.81	2.19	**46.00**	Lunch and Dinner Per Diems
10/2/2026	Meals - Breakfast per diem	12.38	0.62	**13.00**	Breakfast Per Diem
10/3/2026	Meals - Breakfast & Dinner per diem	39.05	1.95	**41.00**	Breakfast and Dinner Per Diems
10/4/2026	Meals - Full day per diem	56.19	2.81	**59.00**	Breakfast, Lunch and Dinner Per Diems
10/5/2026	Meals - Full day per diem	56.19	2.81	**59.00**	Breakfast, Lunch and Dinner Per Diems
10/6/2026	Meals - Full day per diem	56.19	2.81	**59.00**	Breakfast, Lunch and Dinner Per Diems
10/7/2026	Meals - Breakfast & Dinner per diem	39.05	1.95	**41.00**	Breakfast and Dinner Per Diems
10/8/2026	Meals - Full day per diem	56.19	2.81	**59.00**	Breakfast, Lunch and Dinner Per Diems
10/2/2026	Incidentals	7.00	0.35	**7.35**	Daily incidental per diem (24 hour period)
10/3/2026	Incidentals	7.00	0.35	**7.35**	Daily incidental per diem (24 hour period)
10/4/2026	Incidentals	7.00	0.35	**7.35**	Daily incidental per diem (24 hour period)
10/5/2026	Incidentals	7.00	0.35	**7.35**	Daily incidental per diem (24 hour period)
10/6/2026	Incidentals	7.00	0.35	**7.35**	Daily incidental per diem (24 hour period)
10/7/2026	Incidentals	7.00	0.35	**7.35**	Daily incidental per diem (24 hour period)
10/8/2026	Incidentals	7.00	0.35	**7.35**	Daily incidental per diem (24 hour period)
Other					
8/27/2026	Meals	11.68	0.48	**12.16**	Meeting w MSA staff (D. Cismaru)
9/23/2026	Meals	18.45	0.92	**19.37**	Meeting w ERO attendees at CIGRE
				-	
TOTALS		4,156.83	196.15	**4,352.97**	

[redacted]

Uber

Oct 1, 2026
11:29 a.m.

Uber One

Thanks for riding, Derek

We hope you enjoyed your ride this morning.

Total $68.57

$2.88
Uber One credits earned

Trip fare	$54.14
Airport Recovery Surcharge	$7.24
Est. insurance and payments costs	$3.87
GST	$3.29
TNC fee recovery surcharge	$0.45
Uber One Credits	-$0.42

Payments

[redacted] $68.57

10/1/26 10:29 p.m.

Visit the trip page for more information, including invoices (where available)

Fare does not include fees that may be charged by your bank. Please contact your bank directly for inquiries.

eTicket Receipt

Prepared For
OLMSTEAD/DEREK E MR

RESERVATION CODE	[redacted]
ISSUE DATE	18 Aug 26
TICKET NUMBER	[redacted]
ISSUING AIRLINE	WESTJET
ISSUING AGENT	WestJet/SDX
FREQUENT FLYER NUMBER	[redacted]

Itinerary Details

TRAVEL DATE	AIRLINE	DEPARTURE	ARRIVAL	OTHER NOTES
01 Oct 26	WESTJET WS 582	CALGARY INTL AB, CANADA Time 2:05pm	KITCHENER ON, CANADA Time 7:50pm	Cabin ECONOMY Seat Number [redacted] Included Bags 0 PIECES Booking Status OK TO FLY Fare Basis LCUD0LEK Not Valid Before 01 OCT 26 Not Valid After 01 OCT 26

Allowances

Baggage Allowance

YYC to YKF - 0 Pieces WESTJET

Prices of additional baggage pieces:

1. 70.00 CAD up to 50 pounds/23 kilograms and up to 62 linear inches/158 linear centimeters**

2. 85.00 CAD up to 50 pounds/23 kilograms and up to 45 linear inches/115 linear centimeters****bag fees apply at each check in location

ADDITIONAL ALLOWANCES AND/OR DISCOUNTS MAY APPLY DEPENDING ON FLYER-SPECIFIC FACTORS /E.G. FREQUENT FLYER STATUS/MILITARY/ CREDIT CARDFORM OF PAYMENT/EARLY PURCHASE OVER INTERNET,ETC

Carry On Allowances

YYC to YKF - 1 Piece (WS - WESTJET) carry on hand baggage

Carry On Charges

YYC to YKF - (WS - WESTJET) - Carry-on fees unknown - contact carrier

Payment/Fare Details

Form of Payment	**CREDIT CARD - MASTERCARD :** [redacted]
Fare Calculation Line	YYC WS YKF185.00CAD185.00END
Fare	**CAD 185.00**

Taxes/Fees/Carrier-Imposed Charges	**CAD 45.00 YQI (OTHER AIR TRANSPORTATION CHARGES)**
	CAD 11.97 XG8 (GOODS AND SERVICES TAX (GST))
	CAD 9.46 CA4 (AIR TRAVELLERS SECURITY CHARGE)
	CAD 42.00 W1 (AIRPORT IMPROVEMENT FEE DEPOSIT)
Total	**CAD 293.43**

Other Charges

SEAT ASSIGNMENT # 8384427284561 (YYC-YKF / QTY 1)	**CAD 86.00**
Taxes GST	**CAD 4.30**
Form of Payment	**CREDIT CARD - MASTERCARD :** [redacted]
Total	**CAD 90.30**
Total Fare and Other Charges	**CAD 383.73**

Positive identification required for airport check in

Notice:

QST # 1202807956TQ0001 GST # 866112535

**Checked baggage dimensions can be within 158 total centimeters (62 total inches) and not weighing more than 23 kilograms (50 pounds). Baggage exceeding the size or weight allowance is subject to applicable oversized weight and size restrictions and fees.

Baggage fees are charged in Canadian (CAD) dollars; for flight departures ourtside Canada, baggage fees will be converted and charged in the local currency of the departure country. GST is charged on all itineraries that origiante in Canada. Please see https://www.westjet.com/en-ca/flights/fees for more information.

Passengers embarking upon a journey involving an ultimate destination or a stop in a country other than the country of departure are advised that the provisions of an international treaty (the Warsaw Convention, the 1999 Montreal Convention, or other treaty), as well as a carrier's own contract of carriage or tariff provisions, may be applicable to their entire journey, including any portion entirely within the countries of departure and destination. The applicable treaty governs and may limit the liability of carriers to passengers for death or personal injury, destruction or loss of, or damage to, baggage, and for delay of passengers and baggage.

Additional protection can usually be obtained by purchasing insurance from a private company. Such insurance is not affected by any limitation of the carrier's liability under an international treaty. For further information please consult your airline or insurance company representative.

If you are denied boarding, your flight is cancelled or delayed for at least two hours, or your baggage is lost or damaged, you may be entitled to certain standards of treatment and compensation under the Air Passenger Protection Regulations. For more information about your passenger rights please contact your air carrier or visit the Canadian Transportation Agency's website.

Si l'embarquement vous est refusé, si votre vol est annulé ou retardé d'au moins deux heures ou si vos bagages sont perdus ou endommagés, vous pourriez avoir droit au titre du Règlement sur la protection des passagers aériens, à certains avantages au titre des normes de traitement applicables et à une indemnité. Pour de plus amples renseignements sur vos droits, veuillez communiquer avec votre transporteur aérien ou visiter le site Web de l'Office des transports du Canada.

Data Protection Notice: Your personal data will be processed in accordance with the applicable carrier's privacy policy and, if your booking is made via a reservation system provider ("GDS"), with its privacy policy. These are available at

http://www.iatatravelcenter.com/privacy or from the carrier or GDS directly. You should read this documentation, which applies to your booking and specifies, for example, how your personal data is collected, stored, used, disclosed and transferred. (applicable for interline carriage)

Important Legal Notices

Kitchener / Waterloo

airport to hotel.

United Taxi #39
871 VICTORIA ST N
KITCHENER, ON N2B 3S4

Cashier: Employee

Transaction **000057**

Total	**CA$47.40**
Tip	**CA$9.48**
CREDIT CARD SALE	CA$56.88

[redacted]

Retain this copy for statement validation

01-Oct-2026 7:48:18p.m.
CA$56.88 | Method:
CONTACTLESS
MASTERCARD
[redacted]
Reference ID: 627400500024
Auth ID: 04543Z
MID: ********3902
AID: A0000000041010
AthNtwkNm: MASTERCARD
NO CARDHOLDER VERIFICATION

Online: https://clover.com/p
/KB9N7J7G48W76

Clover ID: 5C8RXQRRMQX6A

DELTA HOTELS MARRIOTT WATERLOO

110 Erb Street West, Waterloo, Ontario, N2L 0C6
Tel: 519-514-0404 Fax: 519-514-0400

UNIVERSITY OF WATERLOO
Dr Derek Olmstead
[redacted]
Canada

Room: [redacted]
Folio: 276078
Cashier: 16
Arrival: 10-01-26
Departure: 10-04-26
Reference:

Group: UW Department of Economics Room Block

Date	Description	Additional Information	Charges	Credits
10-01-26	Room Charge		225.00	
10-01-26	Rooms - HST		29.25	
10-01-26	MAT		9.00	
10-01-26	MAT HST		1.17	
10-02-26	Room Charge		225.00	
10-02-26	Rooms - HST		29.25	
10-02-26	MAT		9.00	
10-02-26	MAT HST		1.17	
10-03-26	Room Charge		225.00	
10-03-26	Rooms - HST		29.25	
10-03-26	MAT		9.00	
10-03-26	MAT HST		1.17	
10-04-26	Master Card	[redacted] XX/XX		793.26

HST Summary GST-$35.10	
Registration No.880860614	
Room	91.26
F&B	0.00
Other	0.00
Total	**91.26**

Total	793.26	793.26
Balance Due	0.00 CAD	

Guest Signature:_____

I agree that my liability for this bill is not waived and I agree to be held personally liable in the event that the indicated person, company, or association fails to pay for any part of or the full amount of these charges.

Gmail Derek Olmstead [redacted]

Booking confirmation | October 4, 2026 - [redacted]

1 message

VIA Rail Canada <no-reply@viarail.ca> Tue, Aug 18, 2026 at 6:08 PM
To: [redacted]

VIA Rail Canada

Booking confirmation and boarding pass

Hello **Derek Olmstead,**

Here are all the details of your upcoming trip.

Thank you for choosing VIA Rail. We look forward to welcoming you on board!

Booking # [redacted]

Booking date:	Tuesday, August 18, 2026
Main contact name:	Derek Olmstead

24/7 access to your booking

Want to treat yourself to an upgrade or change your plans? View and modify your booking whenever it suits you. Please note that anyone listed in this booking can also view and modify it.

View/Modify your booking

Receipt – Booking #: [redacted]

Kitchener - Toronto / One-way / 1 passenger

Departure | Sun Oct 04 | KITC → TRTO

Derek Olmstead - Adult

Economy Plus fare	$48.00

Seat: Unassigned		—
No additional carry-on baggage		—
Departure	$48.00	
Subtotal	$48.00	
HST ON (13%)		$6.24
Grand total	$54.24	

Passenger summary

Derek Olmstead (Adult)
KITC → TRTO
Ticket #: [redacted]

Payment information

Invoice #: [redacted]
Transaction date: 2026-08-18
[redacted] $54.24

Registration numbers

GST/HST #: 105521785 RT0001
QST #: 1001106674 TQ0001

Refunds and exchanges

Fare plan

Economy Plus fare

Before Departure:

Exchangeable without service charge. A fare difference may apply.

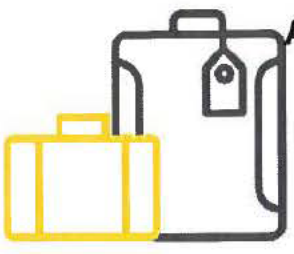
Fully refundable without service charge.

After Departure:

Non-exchangeable and non-refundable.

See the specific fare rules to your trip

Know before you go



Access your booking to get all the travel info you need:

- Review your trip details
- View your seat
- Add baggage
- Get information about your station

Westin Harbour Castle
1 Harbour Square
Toronto, ON M5J 1A6
Canada
Tel: 416-869-1600 Fax: 416-869-0573

WESTIN®
HOTELS & RESORTS

DEREK OLMSTEAD
NE4836 - NERC BOT MRC MEETINGS OCT2026

Page Number	:	1	Invoice Nbr	: 1001253286
Guest Number	:	[redacted]		
Folio ID	:	A		
Arrive Date	:	04-OCT-26	14:49	
Depart Date	:	08-OCT-26	12:01	
No. Of Guest	:	1		
Room Number	:	[redacted]		
Marriott Bonvoy Number	:	[redacted]		

Information Invoice

Tax ID : 811721042RT0001
Westin Harbour YYZWI 08-OCT-26 04:20 9999

Date	Reference	Description	Charges (CAD)	Credits (CAD)
04-OCT-26	RT3113	Room Chrg - Grp - Association	409.00	
04-OCT-26	RT3113	Room HST 13%	53.17	
04-OCT-26	RT3113	Municipal Tax	24.54	
04-OCT-26	RT3113	HST Municipal Tax	3.19	
05-OCT-26	RT3113	Room Chrg - Grp - Association	409.00	
05-OCT-26	RT3113	Room HST 13%	53.17	
05-OCT-26	RT3113	Municipal Tax	24.54	
05-OCT-26	RT3113	HST Municipal Tax	3.19	
06-OCT-26	RT3113	Room Chrg - Grp - Association	409.00	
06-OCT-26	RT3113	Room HST 13%	53.17	
06-OCT-26	RT3113	Municipal Tax	24.54	
06-OCT-26	RT3113	HST Municipal Tax	3.19	
07-OCT-26	RT3113	Room Chrg - Grp - Association	409.00	
07-OCT-26	RT3113	Room HST 13%	53.17	
07-OCT-26	RT3113	Municipal Tax	24.54	
07-OCT-26	RT3113	HST Municipal Tax	3.19	
08-OCT-26	MC	Mastercard/Euro/Diners		-1959.60

Approve EMV Receipt for [redacted] PIN Verified
Application Label: MASTERCARD AID: A0000000041010
ARC: 00 IAD: 0110677203020000DE9300000000000000FF
TSI: E800 TVR: 0000008000

Continued on the next page

Westin Harbour Castle
1 Harbour Square
Toronto, ON M5J 1A6
Canada
Tel: 416-869-1600 Fax: 416-869-0573

WESTIN®
HOTELS & RESORTS

DEREK OLMSTEAD
NE4836 - NERC BOT MRC MEETINGS OCT2026

Page Number	:	2	Invoice Nbr	:	1001253286
Guest Number	:	[redacted]			
Folio ID	:	A			
Arrive Date	:	04-OCT-26	14:49		
Depart Date	:	08-OCT-26	12:01		
No. Of Guest	:	1			
Room Number	:	[redacted]			
Marriott Bonvoy Number	:				

** Total	1959.60	-1959.60
*** Balance	0.00	

For your convenience, we have prepared this zero-balance folio indicating a $0 balance on your account. Please be advised that any charges not reflected on this folio will be charged to the credit card on file with the hotel. While this folio reflects a $0 balance, your credit card may not be charged until after your departure. You are ultimately responsible for paying all of your folio charges in full.

HST Summary for your stay:	Amount (CAD)
Room Revenue HST	12.76
Food & Beverage HST	0.00
Phone/Fax/Copy Service HST	0.00
Other Revenue HST	0.00
Total HST for your stay:	12.76

"For any billing inquiries, please email us at YYZWIFrontOffice@Marriott.com and we will be happy to assist you"

Signature_____

Bring the Westin experience home. Shop WestinStore.com.

eTicket Receipt

Prepared For
OLMSTEAD/DEREK E MR

RESERVATION CODE	[redacted]
ISSUE DATE	18 Aug 26
TICKET NUMBER	[redacted]
ISSUING AIRLINE	WESTJET
ISSUING AGENT	WestJet/SDX
FREQUENT FLYER NUMBER	[redacted]

Itinerary Details

TRAVEL DATE	AIRLINE	DEPARTURE	ARRIVAL	OTHER NOTES
08 Oct 26	WESTJET WS 651	TORONTO ON, CANADA Time 6:30pm Terminal TERMINAL 3	CALGARY INTL AB, CANADA Time 8:50pm	Cabin ECONOMY Seat Number [redacted] Included Bags 0 PIECES Booking Status OK TO FLY Fare Basis KCUD0LES Not Valid Before 08 OCT 26 Not Valid After 08 OCT 26

Allowances

Baggage Allowance

YYZ to YYC - 0 Pieces WESTJET

Prices of additional baggage pieces:

1. 70.00 CAD up to 50 pounds/23 kilograms and up to 62 linear inches/158 linear centimeters**

2. 85.00 CAD up to 50 pounds/23 kilograms and up to 45 linear inches/115 linear centimeters****bag fees apply at each check in location

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Carry On Allowances

YYZ to YYC - 1 Piece (WS - WESTJET) carry on hand baggage

Carry On Charges

YYZ to YYC - (WS - WESTJET) - Carry-on fees unknown - contact carrier

Payment/Fare Details

Form of Payment	**CREDIT CARD - MASTERCARD** [redacted]
Fare Calculation Line	YTO WS YYC285.00CAD285.00END
Fare	**CAD 285.00**

Taxes/Fees/Carrier-Imposed Charges	CAD 45.00 YQI (OTHER AIR TRANSPORTATION CHARGES)
	CAD 9.46 CA4 (AIR TRAVELLERS SECURITY CHARGE)
	CAD 44.13 RC (HARMONIZED SALES TAX (HST))
	CAD 45.20 W1 (AIRPORT IMPROVEMENT FEE DEPOSIT)
Total	CAD 428.79

Other Charges

SEAT ASSIGNMENT # 8384427284748 (YYZ-YYC / QTY 1)	CAD 76.00
Taxes	CAD 9.88
Form of Payment	CREDIT CARD - MASTERCARD : [redacted]
Total	CAD 85.88
Total Fare and Other Charges	CAD 514.67

Positive identification required for airport check in

Notice:

QST # 1202807956TQ0001 GST # 866112535

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Additional protection can usually be obtained by purchasing insurance from a private company. Such insurance is not affected by any limitation of the carrier's liability under an international treaty. For further information please consult your airline or insurance company representative.

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Si l'embarquement vous est refusé, si votre vol est annulé ou retardé d'au moins deux heures ou si vos bagages sont perdus ou endommagés, vous pourriez avoir droit au titre du Règlement sur la protection des passagers aériens, à certains avantages au titre des normes de traitement applicables et à une indemnité. Pour de plus amples renseignements sur vos droits, veuillez communiquer avec votre transporteur aérien ou visiter le site Web de l'Office des transports du Canada.

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http://www.iatatravelcenter.com/privacy or from the carrier or GDS directly. You should read this documentation, which applies to your booking and specifies, for example, how your personal data is collected, stored, used, disclosed and transferred. (applicable for interline carriage)

Important Legal Notices

ASSOCIATED CAB/ALLIED
LIMOUSINE
307 41 AVE NE
CALGARY, AB T2E2N4
(403) 299-1199

SALE

Clerk #: 4291 Taxi#1592
Ref#: 00000004
Batch #: 454 SEQ: 454001001004
10/12/26 21:23:21
Invoice No.:4
APPR CODE:096307

[redacted] **/**

AMOUNT $ 51.70
TIP $ 10.34
TOTAL $ 62.04

00 - APPROVED - 001

MASTERCARD
AID: A0000000041010
TVR: 0020008001

CARDHOLDER ACKNOWLEDGES
RECEIPT OF GOODS AND/OR
SERVICES IN THE AMOUNT OF THE
TOTAL SHOWN ABOVE

Taxi from airport
to home.
(delayed return)

Hyatt Regency Calgary # 91528
700 Centre St S,AB
Calgary, AB
(403) 717-1234

7 Sharmaine

WS#: 1

CHK 516
9/23/2026 7:16 AM

To Go

GR LATTE	5.25
4 VANILLA	0.80
BE WELL JUICE	6.65
DS BACON SANDWICH	5.75
Warmed	

[redacted]

Authorization: 341503
Balance: 24.58

Subtotal	$18.45
5% - GST	$0.92
Payment	$19.37
Change Due	$0.00
SBUX Card	$19.37

Check Closed
9/23/2026 7:17 AM

Join our loyalty program
Starbucks Rewards
Sign up for promotional emails
Visit Starbucks.com/rewards
Or download our app
At participating stores
GST#73742 7229 RT0001

Analog 400 Third

220, 400 3rd Ave SW
CALGARY, AB T2P0R5
(403) 225-4141

Aug 27, 2026
11:14 AM
Cecile

Ticket: $12.16 Payment
Receipt: RWV3
Authorization: 03550Z
GST/HST # 750786741RT0001

MASTERCARD
AID A0 00 00 00 04 10 10

Batch Brew × 1 16 oz, GO, Black	**$4.00**
Latte × 1 12 oz, GO, Godfather Original	**$5.65**
Subtotal	**$9.65**
GST	$0.48
Tip	**$2.03**
Total	**$12.16**
[redacted]	**$12.16**

Discussion w MSA staff (D. Cismaru)

Meeting w attendees from ERO at CIGRE meetings in Calgary

MARKET SURVEILLANCE ADMINISTRATOR

EMPLOYEE: Derek Olmstead

Note: Per diem and incidental amounts autopopulate

PLEASE DO NOT CHANGE THE FORMULAS/TEXT IN THE SHADED AREAS

Date	Expense Type	Amount	GST	Total	Description / Purpose of Trip
Meetings with OEB, MSP, IESO, two software vendors, an energy industry association, and moderation of an Electricity Transformation Canada panel					
10/18/2026	Conf/Travel/Accom/Car	38.95	2.00	**40.95**	Uber - home to YYC airport
10/18/2026	Conf/Travel/Accom/Car	848.10	40.31	**888.41**	Air Canada - Flight Calgary to Toronto
10/18/2026	Conf/Travel/Accom/Car	70.30	2.90	**73.20**	Airflight Services - Taxi YYZ airport to Hotel X
10/18/2026	Conf/Travel/Accom/Car	2175.13	100.71	**2,275.84**	Hotel X (4 nights)
10/22/2026	Conf/Travel/Accom/Car	74.34	3.52	**77.86**	Uber - Hotel X to YYZ airport
10/22/2026	Conf/Travel/Accom/Car	460.42	19.22	**479.64**	Air Canada - Flight Toronto to Calgary
10/22/2026	Conf/Travel/Accom/Car	59.35	2.45	**61.80**	Associated Cab - YYC airport to home
10/18/2026	Meals - Full day per diem	56.19	2.81	**59.00**	Breakfast, Lunch and Dinner Per Diem
10/19/2026	Meals - Full day per diem	56.19	2.81	**59.00**	Breakfast, Lunch and Dinner Per Diem
10/20/2026	Meals - Full day per diem	56.19	2.81	**59.00**	Breakfast, Lunch and Dinner Per Diem
10/21/2026	Meals - Full day per diem	56.19	2.81	**59.00**	Breakfast, Lunch and Dinner Per Diem
10/22/2026	Meals - Breakfast & Lunch per diem	29.52	1.48	**31.00**	Breakfast and Lunch Per Diem
10/18/2026	Incidentals	7.00	0.35	**7.35**	Incidental Per Diem (24 hour period)
10/19/2026	Incidentals	7.00	0.35	**7.35**	Incidental Per Diem (24 hour period)
10/20/2026	Incidentals	7.00	0.35	**7.35**	Incidental Per Diem (24 hour period)
10/21/2026	Incidentals	7.00	0.35	**7.35**	Incidental Per Diem (24 hour period)
		0.00	0.00	-	
		0.00	0.00	-	
		0.00	0.00	-	
		0.00	0.00	-	
		0.00	0.00	-	
TOTALS		4,008.87	185.22	**4,194.09**	

[redacted]

Uber

Oct 18, 2026
6:13 a.m.

Uber One

Thanks for riding, Derek

We hope you enjoyed your ride this morning.

Total $40.95

$1.70
Uber One credits earned

Trip fare	$31.93
Airport Recovery Surcharge	$4.60
Est. insurance and payments costs	$3.00
GST	$2.00
TNC fee recovery surcharge	$0.45
Uber One Credits	-$1.03

Payments

[redacted] $40.95
10/18/26 5:13 p.m.

Visit the trip page for more information, including invoices (where available)

Fare does not include fees that may be charged by your bank. Please contact your bank directly for inquiries.

Gmail Derek Olmstead [redacted]

Air Canada - 18 Oct 2026: Calgary - Toronto (Booking reference: [redacted])

1 message

Air Canada <notification@notification.aircanada.ca> Fri, Sep 25, 2026 at 8:05 PM
To: [redacted]

Booking Confirmation

[redacted] Issued 26 Sep, 2026

Manage booking **Check-In**

Thank you for choosing Air Canada. Below are your flight details and other useful information for your trip.

IMPORTANT : This is your official itinerary/receipt. You must bring it with you to the airport for check-in. Please print/retain this page for your financial records (for taxation, expense claim or credit card reconciliation purposes).

For a successful journey, it's essential that your travel documents are valid for entry and transit through all countries/regions on your itinerary. Remember that failure to comply with travel requirements may result in refusal to travel. For detailed information, consult our Travel Documents page and our Travel Ready hub.

Flights

Departure • Sun 18 Oct, 2026

Economy Comfort

Calgary YYC	Toronto YYZ
08:00	13:49
Calgary International Airport	Toronto-Pearson International Airport Terminal 1

AC 136 • Operated by Air Canada
Aircraft type: Airbus A220-300 Wi-Fi
Duration: 3hr 49m
Cabin: Economy Class (Q)
Meal: Air Canada Bistro ($)

Passengers

Derek Edward Hugh Olmstead
Ticket #: [redacted]
Aeroplan #: [redacted]

Seats

YYC → YYZ -

Purchase Summary

[redacted] **CAD $888.41**

1 Adult

Air transportation charges

Base fare - departure	$751.64
Carrier surcharges	$45.00

Taxes, fees and charges

Air Travellers Security Charge - Canada	
Adult	$9.46
Goods and Services Tax - Canada - 100092287 RT0001	
Adult	$40.31

Airport Improvement Fee Deposit - Canada

Adult $42.00

Grand total **CAD $888.41**

Check-in and boarding gate deadlines

Check-in and baggage drop-off opens

Get a head start and drop your bags off as early as four hours before departure.

All destinations **240 min[1]**

1 Flights from Brisbane Airport (BNE), Haneda Airport (HND), Hong Kong International Airport (HKG), Incheon International Airport (ICN), Kansai International Airport (KIX), Narita International Airport (NRT), Shanghai Pudong International Airport (PVG), Singapore Changi Airport (SIN), Sydney Kingsford Smith Airport (SYD): **180 minutes**.

Check-in closes

Make sure you've checked in and have your boarding pass in hand before the check-in deadline for your flight.

Within Canada **60 min[1]**

1 Flights from Toronto Billy Bishop (YTZ) airport, and Landline motorcoach travel from Hamilton (YHM), Kingston (YGK), Kitchener-Waterloo (YKF), Muskoka (YQA), Niagara (YCM), and Sarnia (YZR): **30 minutes**.

Baggage drop-off closes

Make sure to drop off all checked bags before your deadline.

Within Canada **45 min[1]**

1 Flights from Toronto Billy Bishop (YTZ) airport: **25 minutes**. Landline motorcoach travel from Hamilton (YHM), Kingston (YGK), Kitchener-Waterloo (YKF), Muskoka (YQA), Niagara (YCM), and Sarnia (YZR): **15 minutes**.

Boarding gate deadline

This is the latest you should be at the departure gate, ready to board.

Within Canada	**30 min**

Boarding gate closes

Arriving after this time will result in reassignment of reserved seats, cancellation of your reservations, or disqualification from denied boarding compensation.

All destinations	**15 min**

Baggage allowance

Carry-on Baggage

On flights operated by Air Canada, Air Canada Rouge or Air Canada Express, you can bring on board:



1 Personal item

Maximum dimensions: 43cm x 33cm x 16cm (17in x 13in x 6in)

Your personal item must fit under the seat in front of you.



1 Standard article

Maximum dimensions: 23 x 40 x 55 cm (9 x 15.5 x 21.5 in)

Your carry-on baggage must be light enough that you can store it in the overhead bin unassisted.

Economy Basic tickets purchased on/after January 3, 2025, allow for **only 1 personal item on board** when travelling within Canada, to and from the U.S. (including Hawaii and Puerto Rico) to and from Mexico, Central America and the Caribbean. Any additional bags will need to be checked in for a fee at the airport.

For more information, see our complete carry-on baggage policy. If your itinerary includes a flight operated by one of our Star Alliance or other airline partners, please visit their website for their carry-on policy, as it may vary.

Checked Baggage

Please see below for details on the bags you plan on checking at the baggage counter.

Calgary YYC → Toronto YYZ

1st Bag	**Complimentary**
2nd Bag	**Complimentary**

Max. weight per bag: Weight: up to 23 kg (50 lb)
Max. linear dimensions per bag: L+W+H = 158 cm (62 in)

Note: If you exceed your baggage allowance (in number, size and/or weight), additional checked baggage charges will apply. The policy and fees will be those of the carrier identified in the checked baggage information section.

- View Air Canada's additional checked baggage policy.
- View the additional checked baggage policy of Air Canada's codeshare and interline partners.

Currency

Fee amounts are displayed in the currency of the first departure city on your ticket. On the day of travel, applicable fees will be assessed in the local currency of the country/region you are travelling from. Certain exceptions may apply where the departure airport does not charge in local currency. The currency exchange rate will be determined by the date of travel.

Stopovers

Checked baggage fees may be reassessed when itineraries include an enroute stopover of more than 24 hours.

Mobility aids

Air Canada waives its limits of liability for substantiated claims for loss, damage or delay of mobility aids, when such items have been accepted as checked baggage. For more information, please consult our accessibility services hub and our conditions of carriage and tariffs.

Baggage allowance for Aeroplan Elite Status members and Star Alliance members

The baggage allowance displayed below applies when you check your bags with Air Canada, Air Canada Express (flights operated by Jazz or PAL AIRLINES) or Air Canada Rouge. Please make sure your Aeroplan Elite Status level is valid at check-in.

Aeroplan Super Elite, 75K, 50K & 35K

Economy Class	3 bags, 32 kg (70 lb)

Premium Economy	3 bags, 32 kg (70 lb)
Business Class	3 bags, 32 kg (70 lb)

Aeroplan 25K

Economy Class	As per fare paid +1 additional bag (max. 2) 23 kg (50 lb)
Premium Economy	As per fare paid +1 additional bag (max. 2) 23 kg (50 lb)
Business Class	As per fare paid +1 additional bag (max. 2) 32 kg (70 lb)

Star Alliance Gold

Economy Class	As per fare paid +1 additional bag 23 kg (50 lb)
Premium Economy	As per fare paid +1 additional bag 23 kg (50 lb)
Business Class	As per fare paid +1 additional bag 32 kg (70 lb)

Seat selection

Advance seat assignments are not guaranteed and may change without notice. If your pre-assigned seat is unavailable, we will try to accommodate you in a comparable seat in the same class of service and will refund any applicable fees.

Fare rules

Calgary → Toronto
Economy Comfort

Changes:

- No fee will apply if the flight is changed, subject to availability. Only taxes and any fare difference may apply.
- Fully unused tickets can be reused for a new booking. The new trip must begin before **Sun 26 Sep, 2027**.

- Flights can only be taken in sequence from the place of departure specified on the itinerary. If the traveller does not show up for their flight, they may lose the value of their ticket. Please see the complete fare rules for details.

Cancellations:

- Tickets are fully refundable but cannot be transferred to another person.
- In the case of a partially used ticket, the refund will be equal to the actual fare paid minus the value of the portion of the trip that has been flown.
- Flights can be cancelled up to 45 minutes before departure by going to the 'My bookings' tab of our homepage. Exception: Aeroplan flight rewards must be cancelled no later than 2 hours before departure.
- Find out more about Air Canada's refund services.

Aeroplan:

Find how many Aeroplan points you'll earn when you fly Air Canada, Air Canada Express or Air Canada Rouge, and explore other ways to earn points toward Aeroplan Elite Status.

For flights operated by another airline, see if they're one of our Aeroplan partners and, if so, how many Aeroplan points you could earn.

Schedules and timetables

Time and aircraft type shown in timetables or elsewhere are approximate and not guaranteed, and form no part of the contract. Schedules are subject to change without notice and carrier assumes no responsibility for passenger making connections not included as part of the itinerary set out in the ticket. Carrier is not responsible for changes, errors or omissions either in timetables or other representations of schedules.

Changes and cancellations

You have 24 hours from the time of booking to cancel your flight without penalty. Cancellations outside of this 24-hour window will be subject to your fare rules. Please notify us immediately if you do not plan on taking your scheduled flight(s). If you are unable to change or cancel your booking online, you can reach Air Canada Reservations at 1-888-247-2262 (for international and other numbers, visit www.aircanada.com/othernumbers). If you do not show up for your flight, the rest of your itinerary will automatically be cancelled.

Important notices

Dangerous goods

For safety reasons, dangerous goods must not be packed in checked or carry-on baggage, except as specifically permitted. Dangerous goods include, but are not limited to: compressed gases, corrosives, explosives, flammable liquids and solids, radioactive materials, oxidizing materials, poisons, infectious substances, and briefcases with installed alarm devices. For security reasons, other restrictions may apply. Please refer to the Restricted and Prohibited Items page on our website for more information.

Subject to the provisions of the Montreal Convention and the Warsaw Convention, as well as the provisions of its applicable tariffs, Air Canada may refuse carriage of property in checked luggage that is not suitable for transportation, such as fragile or perishable items and may refuse to carry valuable items (a valuable is deemed to be any item whose value is $ 1,000 CAD or more, per Kilogram or $1 CAD per gram). Air Canada may refuse

claims based on the inherent nature of an item (e.g. its perishable nature), or for loss or delay of unsuitably or inadequately packed items, to the extent that the destruction, loss or damages resulted from the inherent defect, quality or vice of the baggage, or, in the case of delay, that the carrier, its agents, and servants took all measures that could reasonably be required to avoid the damage, or that it was impossible to take such measures.

Overbooking notice

Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for a payment of the airline's choosing. If there are not enough volunteers, the airline will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, persons denied boarding involuntarily are entitled to compensation. The complete rules for the payment of compensation and boarding priorities are available at all airport ticket counters and boarding locations.

Notice of contract terms incorporated by reference

Your contract of carriage with the carrier that provides you with carriage by air, whether international, domestic or a domestic portion of an international journey is subject to this notice; to any notice or receipt of the carrier; and to the carriers individual terms and conditions (Conditions), related rules, regulations and policies (Regulations) and any applicable tariffs.

If your carriage is by more than one carrier, different Conditions, Regulations and any applicable tariffs may apply for each carrier.

The Conditions, Regulations and any applicable tariffs of each carrier are, by this notice, incorporated by reference into and made part of your contract of carriage.

The Conditions may include, but are not restricted to:

- Conditions and limits on the carriers liability for the bodily injury or death of passengers.
- Conditions and limits on the carriers liability for the loss of, damage to or delay of goods and baggage, including fragile or perishable goods.
- Rules for declaring a higher value for baggage and for paying any supplementary fee that may apply.
- Application of the carriers Conditions and limits of liability to the acts of the carriers agents, servants and representatives, including any person providing either equipment or services to the carrier.
- Claims restrictions, including time limits by which passengers must file claims or bring actions against the carrier.
- Rules about reconfirmations or reservations; check in times; the use, duration and validity of air transportation services; and the carriers right to refuse carriage.
- Rights of the carrier and limits on the carriers liability for delay or failure to perform a service, including schedule changes, substitution of alternative carriers or aircraft and re-routing, and, when required by applicable law, the obligation of the carrier to notify passengers of the identity of the operating carrier or substituted aircraft.
- Rights of the carrier to refuse carriage to passengers who fail to comply with applicable laws or who fail to present all necessary travel documents.

You can obtain more information about your contract of carriage, and find out how to request a copy, at places where transportation on the carrier is sold. Many carriers also have this information on their websites. When required by applicable law, you have the right to inspect the full text of your contract of carriage at the carriers airport and sales offices, and upon request, to receive a copy by mail or other delivery service from each carrier free of charge.

If a carrier sells air transportation services or checks baggage specifying carriage on another carrier, it does so only as agent for the other carrier.

Air Passenger Protection Regulations Notice

If you are denied boarding, your flight is cancelled or delayed for at least two hours, or your baggage is lost or damaged, you may be entitled to certain standards of treatment and compensation under the Air Passenger Protection Regulation. For more information about your passenger rights please contact your air carrier or visit the Canadian Transportation Agency's website.

General terms and conditions pertaining to flight delays, cancellations, denied boarding, seating of children and lost or damaged baggage can be found in Air Canada's General Conditions of Carriage and Tariffs.

Offset your carbon emission:

Compensate for an estimate of the greenhouse gas emissions associated with your flight(s) by supporting carbon offset projects.

CHOOOSE

Offset my emissions | Learn more



Travel easy with the Air Canada app

Our app's self-service tools make travel a breeze, with in-app check-in, digital boarding passes, real-time flight status and more. Why fly without it?

Download the app today!

Download on the App Store

GET IT ON Google Play

Air Canada Reservations

1 (888) 247-2262

Other numbers

Air Canada applies travel document and animal entry and exit requirements contained in IATA's Travel Information Manual, available on the IATA Travel Centre website.

To ensure delivery to your inbox, please add confirmation@aircanada.ca to your address book's safe sender list. This service email was sent to you because you purchased an Air Canada flight. It provides important flight information that must be communicated to you. This service email is not a promotional email. Please do not reply to this email as this inbox is not monitored. If you have questions, please visit aircanada.com.

Your privacy is important to us. To learn how Air Canada collects, uses and protects the personal information you provide, please view our Privacy Policy.

To hotel on Oct ~~18~~ 18

To home on Oct 22

Airflight Services
3300 STEELES AVENUE W
CONCORD, ON L4K 2Y4
416 445 1999
HTTPS://WWW
.AIRFLIGHTSERVICES.COM/

Transaction **000863**

Total	**CA$61.00**
Tip	**CA$12.20**
CREDIT CARD SALE	CA$73.20

[redacted]

Retain this copy for statement validation

18-Oct.-2026 2:23:20p.m.
CA$73.20 | Method:
CONTACTLESS
MASTERCARD
[redacted]
Reference ID: 629100697463
Auth ID: 09608Z
MID: ********1340
AID: A0000000041010
AthNtwkNm: MASTERCARD
NO CARDHOLDER VERIFICATION

Online: https://clover.com/p
/6YMDSMQTD8GJC

Clover ID: DJX51N3SM7772

ASSOCIATED CAB/ALLIED LIMOUSINE
307 41 AVE NE
CALGARY, AB T2E2N4
(403) 299-1199

SALE

Clerk #: 346 Taxi #1027
MID: 8396353
Ref#: 00000014
Batch #: 159 **SEQ: 159001001014**
10/22/26 **14:31:39** late flight.
Invoice No.:13
APPR CODE:04195Z
[redacted] ****/****

AMOUNT	**$ 51.50**
TIP	**$ 10.30**
TOTAL	**$ 61.80**

00 - APPROVED - 001

SIGNATURE NOT REQUIRED

MASTERCARD
AID: A0000000041010
TVR: 0020008001

CARDHOLDER ACKNOWLEDGES RECEIPT OF GOODS AND/OR SERVICES IN THE AMOUNT OF THE TOTAL SHOWN ABOVE

THANK YOU
PLEASE COME AGAIN!

**** MERCHANT COPY ****

HOTEL X
TORONTO

Hotel X

111 Princes´Blvd
Toronto ON M6K 3C3
Canada

Payee Derek Olmstead

Room No. [redacted]
Arrival 10-18-26
Departure 10-22-26
Page No. 1 of 1
Folio Window 1
Folio No. 102485

Confirmation No. [redacted]

Group Name ElectricityTransform

Date	Description	Charges	Credits
10-18-26	Accommodation	475.00	
10-18-26	HST on Room	61.75	
10-18-26	Municipal Accommodation Tax (MAT)	28.50	
10-18-26	HST on MAT	3.71	
10-19-26	Accommodation	475.00	
10-19-26	HST on Room	61.75	
10-19-26	Municipal Accommodation Tax (MAT)	28.50	
10-19-26	HST on MAT	3.71	
10-20-26	Accommodation	475.00	
10-20-26	HST on Room	61.75	
10-20-26	Municipal Accommodation Tax (MAT)	28.50	
10-20-26	HST on MAT	3.71	
10-21-26	Accommodation	475.00	
10-21-26	HST on Room	61.75	
10-21-26	Municipal Accommodation Tax (MAT)	28.50	
10-21-26	HST on MAT	3.71	
10-22-26	Master Card [redacted]		2,275.84

HST Summary
849357314 RT0002

Room	247.00
HST on MAT	14.84
F&B	0.00
Other	0.00
Total	261.84

Total 2,275.84 2,275.84

Guest Signature

Balance 0.00

I agree that my liability for this bill is not waived, and I agree to be held personally liable in the event that the indicated person, company or association fails to pay for any part or the full amount of these charges.

WE HOPE YOU ENJOYED YOUR STAY WITH US!

World of Hyatt Summary

Membership: [redacted]

Uber

Oct 22, 2026
8:21 a.m.

Uber One

Thanks for riding, Derek

We hope you enjoyed your ride this morning.

Total $77.86

$3.08
Uber One credits earned

Trip fare	$58.79
Est. insurance and payments costs	$4.08
HST	$9.15
Toronto Accessibility Fee Recovery Surcharges	$0.10
Toronto Fee Recovery Surcharges	$0.35
Uber Airport Surcharge	$6.57
Wait Time	$0.52
Uber One Credits	-$1.70

Payments

[redacted] $77.86
10/22/26 7:21 p.m.

Visit the trip page for more information, including invoices (where available)

Gmail Derek Olmstead [redacted]

Air Canada - 22 Oct 2026: Toronto - Calgary (Booking reference: [redacted])

3 messages

Air Canada <notification@notification.aircanada.ca> Thu, Oct 8, 2026 at 4:30 PM
To: [redacted]

Booking Confirmation

[redacted] Issued 08 Oct, 2026

Manage booking **Check-In**

Thank you for choosing Air Canada. Below are your flight details and other useful information for your trip.

IMPORTANT : This is your official itinerary/receipt. You must bring it with you to the airport for check-in. Please print/retain this page for your financial records (for taxation, expense claim or credit card reconciliation purposes).

For a successful journey, it's essential that your travel documents are valid for entry and transit through all countries/regions on your itinerary. Remember that failure to comply with travel requirements may result in refusal to travel. For detailed information, consult our Travel Documents page and our Travel Ready hub.

Flights

Departure • Thu 22 Oct, 2026

Economy Comfort

Toronto YYZ	Calgary YYC
10:30	12:42
Toronto-Pearson International Airport Terminal 1	Calgary International Airport

AC 137 • Operated by Air Canada
Aircraft type: Airbus A321-200 Wi-Fi
Duration: 4hr 12m
Cabin: Economy Class (L)
Meal: Air Canada Bistro ($)

Passengers

Derek Edward Hugh Olmstead
Ticket #[redacted]
Aeroplan #[redacted]

Seats

YYZ → YYC — No seat selected

Purchase Summary

[redacted] **CAD $479.64**

1 Adult

Air transportation charges

Base fare - departure	$355.00
Carrier surcharges	$20.00

Taxes, fees and charges

Air Travellers Security Charge - Canada	
Adult	$9.46
Harmonized Sales Tax - Canada - 100092287 RT0001	
Adult	$49.98

Airport Improvement Fee Deposit - Canada

Adult $45.20

Grand total **CAD $479.64**

Check-in and boarding gate deadlines

Check-in and baggage drop-off opens

Get a head start and drop your bags off as early as four hours before departure.

All destinations **240 min[1]**

1 Flights from Brisbane Airport (BNE), Haneda Airport (HND), Hong Kong International Airport (HKG), Incheon International Airport (ICN), Kansai International Airport (KIX), Narita International Airport (NRT), Shanghai Pudong International Airport (PVG), Singapore Changi Airport (SIN), Sydney Kingsford Smith Airport (SYD): **180 minutes**.

Check-in closes

Make sure you've checked in and have your boarding pass in hand before the check-in deadline for your flight.

Within Canada **60 min[1]**

1 Flights from Toronto Billy Bishop (YTZ) airport, and Landline motorcoach travel from Hamilton (YHM), Kingston (YGK), Kitchener-Waterloo (YKF), Muskoka (YQA), Niagara (YCM), and Sarnia (YZR): **30 minutes**.

Baggage drop-off closes

Make sure to drop off all checked bags before your deadline.

Within Canada **45 min[1]**

1 Flights from Toronto Billy Bishop (YTZ) airport: **25 minutes**. Landline motorcoach travel from Hamilton (YHM), Kingston (YGK), Kitchener-Waterloo (YKF), Muskoka (YQA), Niagara (YCM), and Sarnia (YZR): **15 minutes**.

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This is the latest you should be at the departure gate, ready to board.

Within Canada	**30 min**

Boarding gate closes

Arriving after this time will result in reassignment of reserved seats, cancellation of your reservations, or disqualification from denied boarding compensation.

All destinations	**15 min**

Baggage allowance

Carry-on Baggage

On flights operated by Air Canada, Air Canada Rouge or Air Canada Express, you can bring on board:



1 Personal item

Maximum dimensions: 43cm x 33cm x 16cm (17in x 13in x 6in)

Your personal item must fit under the seat in front of you.



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Maximum dimensions: 23 x 40 x 55 cm (9 x 15.5 x 21.5 in)

Your carry-on baggage must be light enough that you can store it in the overhead bin unassisted.

Economy Basic tickets purchased on/after January 3, 2025, allow for **only 1 personal item on board** when travelling within Canada, to and from the U.S. (including Hawaii and Puerto Rico) to and from Mexico, Central America and the Caribbean. Any additional bags will need to be checked in for a fee at the airport.

For more information, see our complete carry-on baggage policy. If your itinerary includes a flight operated by one of our Star Alliance or other airline partners, please visit their website for their carry-on policy, as it may vary.

Checked Baggage

Please see below for details on the bags you plan on checking at the baggage counter.

Toronto YYZ → Calgary YYC

1st Bag	**Complimentary**
2nd Bag	**Complimentary**

Max. weight per bag: Weight: up to 23 kg (50 lb)
Max. linear dimensions per bag: L+W+H = 158 cm (62 in)

Note: If you exceed your baggage allowance (in number, size and/or weight), additional checked baggage charges will apply. The policy and fees will be those of the carrier identified in the checked baggage information section.

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Economy Class	3 bags, 32 kg (70 lb)

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Aeroplan 25K

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Business Class	As per fare paid +1 additional bag (max. 2) 32 kg (70 lb)

Star Alliance Gold

Economy Class	As per fare paid +1 additional bag 23 kg (50 lb)
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Seat selection

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Fare rules

Toronto → Calgary
Economy Comfort

Changes:

- No fee will apply if the flight is changed, subject to availability. Only taxes and any fare difference may apply.
- Fully unused tickets can be reused for a new booking. The new trip must begin before **Fri 08 Oct, 2027**.

- Flights can only be taken in sequence from the place of departure specified on the itinerary. If the traveller does not show up for their flight, they may lose the value of their ticket. Please see the complete fare rules for details.

Cancellations:

- Tickets are fully refundable but cannot be transferred to another person.
- In the case of a partially used ticket, the refund will be equal to the actual fare paid minus the value of the portion of the trip that has been flown.
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- Find out more about Air Canada's refund services.

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Time and aircraft type shown in timetables or elsewhere are approximate and not guaranteed, and form no part of the contract. Schedules are subject to change without notice and carrier assumes no responsibility for passenger making connections not included as part of the itinerary set out in the ticket. Carrier is not responsible for changes, errors or omissions either in timetables or other representations of schedules.

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For safety reasons, dangerous goods must not be packed in checked or carry-on baggage, except as specifically permitted. Dangerous goods include, but are not limited to: compressed gases, corrosives, explosives, flammable liquids and solids, radioactive materials, oxidizing materials, poisons, infectious substances, and briefcases with installed alarm devices. For security reasons, other restrictions may apply. Please refer to the Restricted and Prohibited Items page on our website for more information.

Subject to the provisions of the Montreal Convention and the Warsaw Convention, as well as the provisions of its applicable tariffs, Air Canada may refuse carriage of property in checked luggage that is not suitable for transportation, such as fragile or perishable items and may refuse to carry valuable items (a valuable is deemed to be any item whose value is $ 1,000 CAD or more, per Kilogram or $1 CAD per gram). Air Canada may refuse

claims based on the inherent nature of an item (e.g. its perishable nature), or for loss or delay of unsuitably or inadequately packed items, to the extent that the destruction, loss or damages resulted from the inherent defect, quality or vice of the baggage, or, in the case of delay, that the carrier, its agents, and servants took all measures that could reasonably be required to avoid the damage, or that it was impossible to take such measures.

Overbooking notice

Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for a payment of the airline's choosing. If there are not enough volunteers, the airline will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, persons denied boarding involuntarily are entitled to compensation. The complete rules for the payment of compensation and boarding priorities are available at all airport ticket counters and boarding locations.

Notice of contract terms incorporated by reference

Your contract of carriage with the carrier that provides you with carriage by air, whether international, domestic or a domestic portion of an international journey is subject to this notice; to any notice or receipt of the carrier; and to the carriers individual terms and conditions (Conditions), related rules, regulations and policies (Regulations) and any applicable tariffs.

If your carriage is by more than one carrier, different Conditions, Regulations and any applicable tariffs may apply for each carrier.

The Conditions, Regulations and any applicable tariffs of each carrier are, by this notice, incorporated by reference into and made part of your contract of carriage.

The Conditions may include, but are not restricted to:

- Conditions and limits on the carriers liability for the bodily injury or death of passengers.
- Conditions and limits on the carriers liability for the loss of, damage to or delay of goods and baggage, including fragile or perishable goods.
- Rules for declaring a higher value for baggage and for paying any supplementary fee that may apply.
- Application of the carriers Conditions and limits of liability to the acts of the carriers agents, servants and representatives, including any person providing either equipment or services to the carrier.
- Claims restrictions, including time limits by which passengers must file claims or bring actions against the carrier.
- Rules about reconfirmations or reservations; check in times; the use, duration and validity of air transportation services; and the carriers right to refuse carriage.
- Rights of the carrier and limits on the carriers liability for delay or failure to perform a service, including schedule changes, substitution of alternative carriers or aircraft and re-routing, and, when required by applicable law, the obligation of the carrier to notify passengers of the identity of the operating carrier or substituted aircraft.
- Rights of the carrier to refuse carriage to passengers who fail to comply with applicable laws or who fail to present all necessary travel documents.

You can obtain more information about your contract of carriage, and find out how to request a copy, at places where transportation on the carrier is sold. Many carriers also have this information on their websites. When required by applicable law, you have the right to inspect the full text of your contract of carriage at the carriers airport and sales offices, and upon request, to receive a copy by mail or other delivery service from each carrier free of charge.

If a carrier sells air transportation services or checks baggage specifying carriage on another carrier, it does so only as agent for the other carrier.

Air Passenger Protection Regulations Notice

If you are denied boarding, your flight is cancelled or delayed for at least two hours, or your baggage is lost or damaged, you may be entitled to certain standards of treatment and compensation under the Air Passenger Protection Regulation. For more information about your passenger rights please contact your air carrier or visit the Canadian Transportation Agency's website.

General terms and conditions pertaining to flight delays, cancellations, denied boarding, seating of children and lost or damaged baggage can be found in Air Canada's General Conditions of Carriage and Tariffs.

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Get ahead at the airport

Follow these steps when you arrive at Toronto Pearson Airport (YYZ).
Digital Boarding Pass? Carry-on only? Go straight to step 3.

1

Step 1

Print your boarding pass and/or bag tag(s).

2

Step 2

Drop off your checked bags.

3

Step 3

Follow the signs to security.



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