



EMPLOYEE: DEREK OLMSTEAD

Note: Per diem and incidental amounts autopopulate

PLEASE DO NOT CHANGE THE FORMULAS/TEXT IN THE SHADED AREAS					
Date	Expense Type	Amount	GST	Total	Description / Purpose of Trip
Meetings in Toronto on Sunday, April 26 to Wednesday, April 29 with the IESO, MACD, MSP, OEB, and several US IMMs					
4/25/2026	Conf/Travel/Accom/Car	41.93	2.10	44.03	Uber - Home to YYC Airport
4/25/2026	Conf/Travel/Accom/Car	401.38	17.97	419.35	AirCanada - Flight Calgary to Toronto
4/25/2026	Conf/Travel/Accom/Car	80.67	3.33	84.00	Airflight Services - Taxi from YYZ Airport to Hotel
4/25/2026	Conf/Travel/Accom/Car	0.00	0.00	-	OMNI Hotel (Apr 25-29) prepaid, Toronto - \$2,005.84
4/25/2026	Meals - Lunch & Dinner per diem	43.81	2.19	46.00	Lunch and Dinner Per Diems
4/26/2026	Meals - Breakfast per diem	12.36	0.62	13.00	Breakfast Per Diem
4/29/2026	Meals - Dinner per diem	26.67	1.33	28.00	Dinner Per Diem
4/26/2026	Incidentals	7.00	0.35	7.35	Incidental (24 hour period)
4/27/2026	Incidentals	7.00	0.35	7.35	Incidental (24 hour period)
4/28/2026	Incidentals	7.00	0.35	7.35	Incidental (24 hour period)
4/29/2026	Incidentals	7.00	0.35	7.35	Incidental (24 hour period)
Stayed in Ontario / Quebec to visit family, travelled to Montreal over several days					
Meetings in Montreal with NERC and members of CAMPUT's Mandatory Reliability Standards committee					
5/4/2026	Conf/Travel/Accom/Car	1284.00	64.20	1,348.20	Sheraton Hotel (May 4-7), Montreal
5/5/2026	Meals - Breakfast & Dinner per diem	39.06	1.95	41.00	Breakfast and Dinner Per Diems
6/6/2026	Meals - Breakfast & Lunch per diem	29.52	1.48	31.00	Breakfast and Lunch Per Diems
5/7/2026	Meals - Breakfast & Lunch per diem	29.52	1.48	31.00	Breakfast and Lunch Per Diems
5/5/2026	Incidentals	7.00	0.35	7.35	Incidental (24 hour period)
6/6/2026	Incidentals	7.00	0.35	7.35	Incidental (24 hour period)
5/7/2026	Incidentals	7.00	0.35	7.35	Incidental (24 hour period)
5/7/2026	Conf/Travel/Accom/Car	391.82	15.72	407.54	Air Canada - Flight from Montreal to Calgary
TOTALS					
		2,429.75	114.81	2,544.56	



Apr 25, 2026
11:25 a.m.

Ⓢ Uber One

Thanks for riding, Derek

We hope you enjoyed your ride this morning.

Total

\$44.03



\$1.85

Uber One credits earned

Trip fare	\$33.96
Airport Recovery Surcharge	\$4.50
Est. insurance and payments costs ⓘ	\$3.02
GST	\$2.10
TNC fee recovery surcharge ⓘ	\$0.45

Payments



Mastercard

4/25/26 10:25 p.m.

\$44.03

[Visit the trip page](#) for more information, including invoices (where available)

Fare does not include fees that may be charged by your bank. Please contact your bank directly for inquiries.

Trip details



Derek Olmstead

Air Canada - 25 Apr 2026: Calgary - Toronto (Booking reference: [REDACTED])

1 message

Air Canada <notification@notification.aircanada.ca>

To: [REDACTED]

Tue, Mar 3, 2026 at 8:52 AM



Booking Confirmation



Issued 03 Mar, 2026

Manage booking

Check-in

Thank you for choosing Air Canada. Below are your flight details and other useful information for your trip.

IMPORTANT : This is your official itinerary/receipt. You must bring it with you to the airport for check-in. Please print/retain this page for your financial records (for taxation, expense claim or credit card reconciliation purposes).

For a successful journey, it's essential that your travel documents are valid for entry and transit through all countries/regions on your itinerary. Remember that failure to comply with travel requirements may result in refusal to travel. For detailed information, consult our [Travel Documents page](#) and our [Travel Ready hub](#).

Flights

Departure • Sat 25 Apr, 2026

Economy Comfort

Calgary YYC**09:40**

Calgary International Airport

Toronto YYZ**15:34**

Toronto-Pearson International Airport Terminal 1

AC 136 • Operated by Air Canada

Aircraft type: Airbus A321-200 ✈️ Wi-Fi

Duration: 3hr 54m

Cabin: Economy Class (L)

Meal: Air Canada Bistro (\$)

*Flight was delayed
on morning of
departure with early
notice.*

Passengers**Derek Edward Hugh Olmstead**

Ticket #:

Aeroplane:

Seats

YYC → YYZ

13A

Travel options

- Prepaid Air Canada Bistro voucher (YYC - YYZ)

Purchase Summary**CAD \$430.36****1 Adult****Air transportation charges**

Base fare - departure	\$314.92
Carrier surcharges	\$35.00

Taxes, Fees and Charges

Air Travellers Security Charge - Canada

Adult

\$9.46

Goods and Services Tax - Canada - 100092287 RT0001

Adult \$17.97

Airport Improvement Fee Deposit - Canada

Adult \$42.00

Travel options

Derek Edward Hugh Olmstead

Prepaid Air Canada Bistro voucher - Departure - 0144103968803

Goods and Services Tax - Canada - 100092287 RT0001

\$10.49

\$0.52

Not claimed

Grand total

CAD \$430.36

- 11.01

Check-in and boarding gate deadlines

419.35

Check-in and baggage drop-off opens

Get a head start and drop your bags off as early as four hours before departure.

All destinations

240 min¹

¹ Flights from Brisbane Airport (BNE), Haneda Airport (HND), Hong Kong International Airport (HKG), Incheon International Airport (ICN), Kansai International Airport (KIX), Narita International Airport (NRT), Shanghai Pudong International Airport (PVG), Singapore Changi Airport (SIN), Sydney Kingsford Smith Airport (SYD): **180 minutes**

Check-in closes

Make sure you've checked in and have your boarding pass in hand before the check-in deadline for your flight.

Within Canada

60 min¹

¹ Flights from Toronto Billy Bishop (YTZ) Airport, and Landline motorcoach segments from Hamilton (YHM) and Kitchener-Waterloo (YKF) airports: **30 minutes**

Baggage drop-off closes

Make sure to drop off all checked bags before your deadline.

Within Canada

45 min¹

1 Flight from Toronto Billy Bishop (YTZ): 25 minutes. Landline motorcoach segments from Hamilton (YHM) and Kitchener-Waterloo (YKF): 15 minutes

Boarding gate deadline

This is the latest you should be at the departure gate, ready to board.

Within Canada

30 min

Boarding gate closes

Arriving after this time will result in reassignment of reserved seats, cancellation of your reservations, or disqualification from denied boarding compensation.

All destinations

15 min

Baggage allowance

Carry-on Baggage

On flights operated by Air Canada, Air Canada Rouge or Air Canada Express, you can bring on board:



1 Personal item

Maximum dimensions: 43cm x 33cm x 16cm (17in x 13in x 6in)

Your personal item must fit under the seat in front of you.



1 Standard article

Maximum dimensions: 23 x 40 x 55 cm (9 x 15.5 x 21.5 in)

Your carry-on baggage must be light enough that you can store it in the overhead bin unassisted.

Economy Basic tickets purchased on/after January 3, 2025, allow for only 1 personal item on board when travelling within Canada, to and from the U.S. (including Hawaii and Puerto Rico) to and from Mexico, Central America and the Caribbean. Any additional bags will need to be checked in for a fee at the airport.

For more information, see our complete [carry-on baggage policy](#). If your itinerary includes a flight operated by one of our [Star Alliance or other airline partners](#), please visit their website for their carry-on policy, as it may vary.

Checked Baggage

Please see below for details on the bags you plan on checking at the baggage counter.

Calgary YYC → Toronto YYZ



1st Bag

Complimentary



2nd Bag

Complimentary

Max. weight per bag: Weight: up to 23 kg (50 lb)

Max. linear dimensions per bag: L+W+H = 158 cm (62 in)

Note: If you exceed your baggage allowance (in number, size and/or weight), additional checked baggage charges will apply. The policy and fees will be those of the carrier identified in the checked baggage information section.

- View [Air Canada's additional checked baggage policy](#).
- View the [additional checked baggage policy of Air Canada's codeshare and interline partners](#).

Currency

Fee amounts are displayed in the currency of the first departure city on your ticket. On the day of travel, applicable fees will be assessed in the local currency of the country/region you are travelling from. Certain exceptions may apply where the departure airport does not charge in local currency. The currency exchange rate will be determined by the date of travel.

Stopovers

Checked baggage fees may be reassessed when itineraries include an enroute stopover of more than 24 hours.

Mobility aids

Air Canada waives its limits of liability for substantiated claims for loss, damage or delay of mobility aids, when such items have been accepted as checked baggage. For more information, please consult our [accessibility services hub](#) and our [conditions of carriage and tariffs](#).

Baggage allowance for Aeroplan Elite Status members and Star Alliance members

The baggage allowance displayed below applies when you check your bags with Air Canada, Air Canada Express (flights operated by Jazz or PAL AIRLINES) or Air Canada Rouge. Please make sure your Aeroplan Elite Status level is valid at check-in.

Aeroplan Super Elite, 75K, 50K & 35K

Economy Class	3 bags, 32 kg (70 lb)
Premium Economy	3 bags, 32 kg (70 lb)
Business Class	3 bags, 32 kg (70 lb)

Aeroplan 25K

Economy Class	As per fare paid + 1 additional bag (max. 2) 23 kg (50 lb)
Premium Economy	As per fare paid + 1 additional bag (max. 2) 23 kg (50 lb)
Business Class	As per fare paid + 1 additional bag (max. 2) 32 kg (70 lb)

Star Alliance Gold

Economy Class	As per fare paid + 1 additional bag 23 kg (50 lb)
Premium Economy	As per fare paid + 1 additional bag 23 kg (50 lb)
Business Class	As per fare paid + 1 additional bag 32 kg (70 lb)

Seat selection

Advance seat assignments are not guaranteed and may change without notice. If your pre-assigned seat is unavailable, we will try to accommodate you in a comparable seat in the same class of service and will refund any applicable fees.

Fare rules

Calgary → Toronto
Economy Comfort

Changes:

- No fee will apply if the flight is changed, subject to availability. Only taxes and any fare difference may apply.
- Fully unused tickets can be reused for a new booking. The new trip must begin before **Wed 03 Mar, 2027**.
- Flights can only be taken in sequence from the place of departure specified on the itinerary. If the traveller does not show up for their flight, they may lose the value of their ticket. Please see the complete fare rules for details.

Cancellations:

- Tickets are fully refundable but cannot be transferred to another person.
- In the case of a partially used ticket, the refund will be equal to the actual fare paid minus the value of the portion of the trip that has been flown.
- Flights can be cancelled up to 45 minutes before departure by going to the 'My bookings' tab of our homepage. Exception: Aeroplan flight rewards must be cancelled no later than 2 hours before departure.
- Find out more about Air Canada's refund services.

Aeroplan:

Find how many Aeroplan points you'll earn when you fly Air Canada, Air Canada Express or Air Canada Rouge, and explore other ways to earn points toward Aeroplan Elite Status.

For flights operated by another airline, see if they're one of our Aeroplan partners and, if so, how many Aeroplan points you could earn.

Schedules and timetables

Time and aircraft type shown in timetables or elsewhere are approximate and not guaranteed, and form no part of the contract. Schedules are subject to change without notice and carrier assumes no responsibility for passenger making connections not included as part of the itinerary set out in the ticket. Carrier is not responsible for changes, errors or omissions either in timetables or other representations of schedules.

Changes and cancellations

You have 24 hours from the time of booking to cancel your flight without penalty. Cancellations outside of this 24-hour window will be subject to your fare rules. Please notify us immediately if you do not plan on taking your scheduled flight(s). If you are unable to change or cancel your booking online, you can reach Air Canada Reservations at 1-888-247-2262 (for international and other numbers, visit www.aircanada.com/othernumbers). If you do not show up for your flight, the rest of your itinerary will automatically be cancelled.

Important notices

Dangerous goods

For safety reasons, dangerous goods must not be packed in checked or carry-on baggage, except as specifically permitted. Dangerous goods include, but are not limited to: compressed gases, corrosives, explosives, flammable liquids and solids, radioactive materials, oxidizing materials, poisons, infectious substances, and briefcases with

AIRFLIGHT SERVICES
3300 STEELES AVE. WEST
SUITE 202
CONCORD
ON, L4K 2Y4
416-445-1999

Merc. ID: 6904165
Term ID: 074
RRN: 115223910626
Tax Number: 0
Clerk ID: 1523 Shift: 1
Sat, Apr 25, 2026 22:39:10

SALE
APPROVED

No Signature Required

MASTERCARD Contactless

AMOUNT	\$70.00
SUBTOTAL	\$70.00
TIP	\$14.00
TOTAL	\$84.00

Tran ID: 1150000011000004
Batch#: 115-001
Approval Code: 07454Z
MASTERCARD
AID: A00000000041010

Customer copy
THANK YOU!
Please Come Again
Have A Great Day

Taxi from Toronto - Pearson
to hotel on arrival.

Flight was very late.
arriving.

OMNI KING EDWARD

\$57.64 HST per da
x 4 days
\$230.76 (13%)
88.75 (5% GST)

Derek Olmstead
[REDACTED]
Calgary AB T2S 0E4
Canada

Room No. [REDACTED]
Arrival 04/25/26
Departure 04/29/26
Confirmation No. [REDACTED]

Company Name

Group Name
Guest Name

Custom Ref.
Page No. 1 of 2

Date	Description	Charges	Credits
04/25/26	Room Charge	409.00	
04/25/26	13% HST - Room	53.17 ✓	
04/25/26	6% MAT	24.54	
04/25/26	13% HST - MAT	3.19 ✓	
04/25/26	2.5% Temporary MAT Increase - 2026 Major Sports Tournament	10.23	
04/25/26	13% HST-Temporary MAT Increase-2026 Major Sports Tournament	1.33 ✓	
04/26/26	Room Charge	409.00	
04/26/26	13% HST - Room	53.17 ✓	
04/26/26	6% MAT	24.54	
04/26/26	13% HST - MAT	3.19 ✓	
04/26/26	2.5% Temporary MAT Increase - 2026 Major Sports Tournament	10.23	
04/26/26	13% HST-Temporary MAT Increase-2026 Major Sports Tournament	1.33 ✓	
04/27/26	Room Charge	409.00	
04/27/26	13% HST - Room	53.17 ✓	
04/27/26	6% MAT	24.54	
04/27/26	13% HST - MAT	3.19 ✓	
04/27/26	2.5% Temporary MAT Increase - 2026 Major Sports Tournament	10.23	
04/27/26	13% HST-Temporary MAT Increase-2026 Major Sports Tournament	1.33 ✓	
04/28/26	Room Charge	409.00	
04/28/26	13% HST - Room	53.17 ✓	
04/28/26	6% MAT	24.54	
04/28/26	13% HST - MAT	3.19 ✓	
04/28/26	2.5% Temporary MAT Increase - 2026 Major Sports Tournament	10.23	
04/28/26	13% HST-Temporary MAT Increase-2026 Major Sports Tournament	1.33 ✓	
04/29/26	Visa XXXX [REDACTED]		2,005.84

OMNI KING EDWARD

Derek Olmstead

██████████
Calgary AB T2S 0E4
Canada

Room No. ██████████

Arrival 04/25/26

Departure 04/29/26

Confirmation No. ██████████

Company Name

Group Name

Guest Name

Custom Ref.

Page No. 2 of 2

Total 2,005.84 2,005.84

Balance 0.00

HST ID: \$ 369.84
805815735
RT0001

51,917.09
88.75 GST
\$ 2,005.84

Le Centre Sheraton Montreal Hotel
1201 Blvd Rene-Levesque Ouest
Montreal, PQ H3B 2L7
Canada
Tel: 514-878-2000 Fax: 514-878-3958



Derek Olmstead

Page : 1 Recu/Invoice : 1000669973
Client :
Folio ID : A
Arrivee : 04-MAY-26 16:22
Depart : 07-MAY-26 12:01
Nb. Client : 1
Chambre/Room :
Marriott Bonvoy Number :
Information Recu/Bill

Tax ID : TPS/GST 754486314-RT0001 TVQ/PST 1225644094
Le Centre Sher YULSI 07-MAY-26 02:30 9999

Date	Reference	Description	Charges (CAD)	Credits (CAD)
04-MAY-26	RT1212	Room Revenue	449.40	
05-MAY-26	RT1212	Room Revenue	449.40	
06-MAY-26	RT1212	Room Revenue	449.40	
07-MAY-26	MC	Mastercard		-1348.20

Approve EMV Receipt for MC
Application Label: MASTERCARD AID: A0000000041010
ARC: 00 IAD: 01106772030200004FAC0000000000000FF
TSI: E800 TVR: 0000008000

** Total 1348.20 -1348.20
*** Balance 0.00

TPS/ GST #:754486314-RT0001 #TVQ/PST #:1225644094

Suite page suivante/Continued on the next page

Le Centre Sheraton Montreal Hotel
1201 Blvd Rene-Levesque Ouest
Montreal, PQ H3B 2L7
Canada
Tel: 514-878-2000 Fax: 514-878-3958



Derek Olmstead

Page	:	2	Recu/Invoice	:	1000669973
Client	:	[REDACTED]			
Folio ID	:	A			
Arrivee	:	04-MAY-26	16:22		
Depart	:	07-MAY-26	12:01		
Nb. Client	:	1			
Chambre/Room	:	[REDACTED]			
Marriott Bonvoy Number	:	[REDACTED]			

EXPRESS CHECK-OUT - IF ALL YOUR CHARGES ARE CORRECT, THERE IS NO NEED TO STOP BY THE FRONT DESK TO CHECK OUT. SIMPLY LEAVE DIAL 737 FROM YOUR TELEPHONE TO INFORM US. DEPART RAPIDE - SI VOTRE FACTURE EST EXACTE, IL N'EST PAS NECESSAIRE DE PASSER A L'QUITTER. VEUILLEZ LAISSER VOTRE CLE DANS LA CHAMBRE ET COMPOSER LE 737 DE VOTRE TELEPHONE AFIN DE NOUS AVERTIR. AU PLAISIR I NOUS. MERCI

When you stay with us, we Go Beyond so you can too with thoughtful service, exceptional experiences and everything you seek when traveling. Book your next stay at Sheraton.com

Tell us about your stay. www.sheraton.com/reviews Des questions/for inquiries: billingcustomerservice.yulsi@marriott.com

TPS/ GST #:754486314-RT0001 #TVQ/PST #:1225644094

Bring the Sheraton sleep experience home with you. Visit SheratonStore.com.



Derek Olmstead

Air Canada - 07 May 2026: Montréal - Calgary (Booking reference: [REDACTED])

1 message

Air Canada <notification@notification.aircanada.ca>

Tue, Mar 3, 2026 at 8:58 AM

To: [REDACTED]



Booking Confirmation



Issued 03 Mar, 2026

Manage booking

Check-in

Thank you for choosing Air Canada. Below are your flight details and other useful information for your trip.

IMPORTANT : This is your official itinerary/receipt. You must bring it with you to the airport for check-in. Please print/retain this page for your financial records (for taxation, expense claim or credit card reconciliation purposes).

For a successful journey, it's essential that your travel documents are valid for entry and transit through all countries/regions on your itinerary. Remember that failure to comply with travel requirements may result in refusal to travel. For detailed information, consult our [Travel Documents page](#) and our [Travel Ready hub](#).

Flights

Departure • Thu 07 May, 2026

Economy Comfort

Montréal YUL**13:30**

Montréal-Trudeau International Airport

Calgary YYC**15:59**

Calgary International Airport

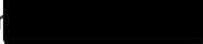
AC 323 • Operated by Air Canada

Aircraft type: Airbus A330-300  Wi-Fi

Duration: 4hr 29m

Cabin: Economy Class (G)

Meal: Air Canada Bistro (\$)

Passengers**Derek Edward Hugh Olmstead**Ticket #: Aeroplane: **Seats**

YUL → YYC

34A

Purchase Summary**CAD \$407.54****1 Adult****Air transportation charges**

Base fare - departure \$295.00

Carrier surcharges \$10.00

Taxes, Fees and Charges

Air Travellers Security Charge - Canada

Adult \$9.46

Goods and Services Tax - Canada - 100092287 RT0001

Adult \$15.72

Quebec Sales Tax - Canada - 1000043172 TQ1991

Adult

\$31.37

Airport Improvement Fee Deposit - Canada

Adult

\$45.99

Grand total

CAD \$407.54

Check-in and boarding gate deadlines

Check-in and baggage drop-off opens

Get a head start and drop your bags off as early as four hours before departure.

All destinations

240 min¹

¹ Flights from Brisbane Airport (BNE), Haneda Airport (HND), Hong Kong International Airport (HKG), Incheon International Airport (ICN), Kansai International Airport (KIX), Narita International Airport (NRT), Shanghai Pudong International Airport (PVG), Singapore Changi Airport (SIN), Sydney Kingsford Smith Airport (SYD): **180 minutes**

Check-in closes

Make sure you've checked in and have your boarding pass in hand before the check-in deadline for your flight.

Within Canada

60 min¹

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Baggage drop-off closes

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Within Canada

45 min¹

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30 min

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All destinations

15 min

Baggage allowance

Carry-on Baggage

On flights operated by Air Canada, Air Canada Rouge or Air Canada Express, you can bring on board:



1 Personal item

Maximum dimensions: 43cm x 33cm x 16cm (17in x 13in x 6in)

Your personal item must fit under the seat in front of you.



1 Standard article

Maximum dimensions: 23 x 40 x 55 cm (9 x 15.5 x 21.5 in)

Your carry-on baggage must be light enough that you can store it in the overhead bin unassisted.

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Checked Baggage

Please see below for details on the bags you plan on checking at the baggage counter.

Montréal YUL → Calgary YYC



1st Bag

Complimentary



2nd Bag

Complimentary

Max. weight per bag: Weight: up to 23 kg (50 lb)

Max. linear dimensions per bag: L+W+H = 158 cm (62 in)

Note: If you exceed your baggage allowance (in number, size and/or weight), additional checked baggage charges will apply. The policy and fees will be those of the carrier identified in the checked baggage information section.

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Baggage allowance for Aeroplan Elite Status members and Star Alliance members

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Aeroplan Super Elite, 75K, 50K & 35K

Economy Class

3 bags, 32 kg (70 lb)

Premium Economy

3 bags, 32 kg (70 lb)

Business Class

3 bags, 32 kg (70 lb)

Aeroplan 25K

Economy Class

As per fare paid + 1 additional bag (max. 2)
23 kg (50 lb)

Premium Economy

As per fare paid + 1 additional bag (max. 2)
23 kg (50 lb)

Business Class

As per fare paid + 1 additional bag (max. 2)
32 kg (70 lb)

Star Alliance Gold

Economy Class

As per fare paid + 1 additional bag
23 kg (50 lb)

Premium Economy

As per fare paid + 1 additional bag
23 kg (50 lb)

Business Class

As per fare paid + 1 additional bag
32 kg (70 lb)

Seat selection

Advance seat assignments are not guaranteed and may change without notice. If your pre-assigned seat is unavailable, we will try to accommodate you in a comparable seat in the same class of service and will refund any applicable fees.

Fare rules

Montréal → Calgary

Economy Comfort

Changes:

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- Flights can only be taken in sequence from the place of departure specified on the itinerary. If the traveller does not show up for their flight, they may lose the value of their ticket. Please see the complete fare rules for details.

Cancellations:

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- Find out more about Air Canada's refund services.

Aeroplan:

Find how many Aeroplan points you'll earn when you fly Air Canada, Air Canada Express or Air Canada Rouge, and explore other ways to earn points toward Aeroplan Elite Status.

For flights operated by another airline, see if they're one of our Aeroplan partners and, if so, how many Aeroplan points you could earn.

Schedules and timetables

Time and aircraft type shown in timetables or elsewhere are approximate and not guaranteed, and form no part of the contract. Schedules are subject to change without notice and carrier assumes no responsibility for passenger making connections not included as part of the itinerary set out in the ticket. Carrier is not responsible for changes, errors or omissions either in timetables or other representations of schedules.

Changes and cancellations

You have 24 hours from the time of booking to cancel your flight without penalty. Cancellations outside of this 24-hour window will be subject to your fare rules. Please notify us immediately if you do not plan on taking your scheduled flight(s). If you are unable to change or cancel your booking online, you can reach Air Canada Reservations at 1-888-247-2262 (for international and other numbers, visit www.aircanada.com/othernumbers). If you do not show up for your flight, the rest of your itinerary will automatically be cancelled.

Important notices

Dangerous goods

For safety reasons, dangerous goods must not be packed in checked or carry-on baggage, except as specifically permitted. Dangerous goods include, but are not limited to: compressed gases, corrosives, explosives, flammable liquids and solids, radioactive materials, oxidizing materials, poisons, infectious substances, and briefcases with installed alarm devices. For security reasons, other restrictions may apply. Please refer to the Restricted and Prohibited Items page on our website for more information.

Subject to the provisions of the Montreal Convention and the Warsaw Convention, as well as the provisions of its applicable tariffs, Air Canada may refuse carriage of property in checked luggage that is not suitable for transportation, such as fragile or perishable items and may refuse to carry valuable items (a valuable is deemed to be any item whose value is \$ 1,000 CAD or more, per Kilogram or \$1 CAD per gram). Air Canada may refuse

claims based on the inherent nature of an item (e.g. its perishable nature), or for loss or delay of unsuitably or inadequately packed items, to the extent that the destruction, loss or damages resulted from the inherent defect, quality or vice of the baggage, or, in the case of delay, that the carrier, its agents, and servants took all measures that could reasonably be required to avoid the damage, or that it was impossible to take such measures.

Overbooking notice

Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for a payment of the airline's choosing. If there are not enough volunteers, the airline will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, persons denied boarding involuntarily are entitled to compensation. The complete rules for the payment of compensation and boarding priorities are available at all airport ticket counters and boarding locations.

Notice of contract terms incorporated by reference

Your contract of carriage with the carrier that provides you with carriage by air, whether international, domestic or a domestic portion of an international journey is subject to this notice; to any notice or receipt of the carrier; and to the carriers individual terms and conditions (Conditions), related rules, regulations and policies (Regulations) and any applicable tariffs.

If your carriage is by more than one carrier, different Conditions, Regulations and any applicable tariffs may apply for each carrier.

The Conditions, Regulations and any applicable tariffs of each carrier are, by this notice, incorporated by reference into and made part of your contract of carriage.

The Conditions may include, but are not restricted to:

- Conditions and limits on the carriers liability for the bodily injury or death of passengers.
- Conditions and limits on the carriers liability for the loss of, damage to or delay of goods and baggage, including fragile or perishable goods.
- Rules for declaring a higher value for baggage and for paying any supplementary fee that may apply.
- Application of the carriers Conditions and limits of liability to the acts of the carriers agents, servants and representatives, including any person providing either equipment or services to the carrier.
- Claims restrictions, including time limits by which passengers must file claims or bring actions against the carrier.
- Rules about reconfirmations or reservations; check in times; the use, duration and validity of air transportation services; and the carriers right to refuse carriage.
- Rights of the carrier and limits on the carriers liability for delay or failure to perform a service, including schedule changes, substitution of alternative carriers or aircraft and re-routing, and, when required by applicable law, the obligation of the carrier to notify passengers of the identity of the operating carrier or substituted aircraft.
- Rights of the carrier to refuse carriage to passengers who fail to comply with applicable laws or who fail to present all necessary travel documents.

You can obtain more information about your contract of carriage, and find out how to request a copy, at places where transportation on the carrier is sold. Many carriers also have this information on their websites. When required by applicable law, you have the right to inspect the full text of your contract of carriage at the carriers airport and sales offices, and upon request, to receive a copy by mail or other delivery service from each carrier free of charge.

If a carrier sells air transportation services or checks baggage specifying carriage on another carrier, it does so only as agent for the other carrier.

Air Passenger Protection Regulations Notice

If you are denied boarding, your flight is cancelled or delayed for at least two hours, or your baggage is lost or damaged, you may be entitled to certain standards of treatment and compensation under the Air Passenger Protection Regulation. For more information about your passenger rights please contact your air carrier or visit the Canadian Transportation Agency's website.

General terms and conditions pertaining to flight delays, cancellations, denied boarding, seating of children and lost or damaged baggage can be found in Air Canada's [General Conditions of Carriage and Tariffs](#).

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Air Canada applies travel document and animal entry and exit requirements contained in IATA's Travel Information Manual, available on the IATA Travel Centre website.

To ensure delivery to your inbox, please add confirmation@aircanada.ca to your address book's safe sender list. This service email was sent to you because you purchased an Air Canada flight. It provides important flight