





June 30, 2016

Account number [REDACTED]



Mobile services (continued)

MATTHEW AYRES

Charges for [REDACTED]

Monthly and other charges (Jul 01 to Jul 31)

YourChoice UL NW-BYOD 40	\$40.00
Family Calling LD	
No charge LD: CAN to CAN	
SMS Unlimited	
Equipment Exchange	\$0.00
AB 911 Government Fee	\$0.44
<b>Total monthly and other charges</b>	<b>\$40.44</b>

Add-ons (Jul 01 to Jul 31)

US Easy Roam	Free
L&R - 2GB Shareable Data	\$25.00
<b>Total add-ons</b>	<b>\$25.00</b>

Usage charges

Free airtime refers to non-chargeable minutes that are not part of your included minutes, and may include bonus minutes, evening and weekend calling, \*611 calls, etc.

Long Distance - Domestic Phone	\$0.00
Free 36:00 (MIN)	
Total used 36:00 (MIN)	
Text Msg - Sent	\$0.00
Total used 65 (Msg)	
Picture Messaging - Picture Receive	\$0.00
Total used 1 (Pic)	
Text Msg - Received	\$0.00
Total used 76 (Msg)	
Data Usage	\$0.00
Total used 695,838 (MB)	
Local Airtime - Phone (minutes)	\$0.00
Included 157:00 (MIN)	
Free 14:00 (MIN)	
Total used 171:00 (MIN)	
<b>Total usage charges</b>	<b>\$0.00</b>

Total before taxes..... \$65.44

GST [REDACTED] \$3.27  
Total for [REDACTED] with taxes..... \$68.71

Airtime Details for 403 988-3721

DATE	NUMBER AND PLACE YOU CALLED	WHERE YOU CALLED FROM	MINS: SECS	LOCAL AIRTIME RATE (\$/MIN)	LOCAL AIRTIME CHARGE (\$)	LONG DISTANCE CHARGE (\$)	OTHER CHARGE (\$)	TOTAL (\$)
<b>Call charges</b>								
1	Fri Jun 3 11:13 am [REDACTED]	MSG RTRVL AB	CALGARY AB	2:00	-	-	-	0.00
2	Fri Jun 3 11:51 am [REDACTED]	CALGARY AB	INCOMING	4:00	-	-	-	0.00
3	Fri Jun 3 01:29 pm [REDACTED]	CALGARY AB	CALGARY AB	7:00	-	-	-	0.00

continued on page 8



July 31, 2016

Account number



Mobile services (continued)

MATTHEW AYRES

Charges for

Monthly and other charges (Aug 01 to Aug 31)

YourChoice UL NW-BYOD 40	\$40.00	
Family Calling LD		
No charge LD: CAN to CAN		
SMS Unlimited		
AB 911 Government Fee	\$0.44	
<b>Total monthly and other charges</b>		<b>\$40.44</b>

Add-ons (Aug 01 to Aug 31)

Easy Roam US - \$7/day	Free	
L&R - 2GB Shareable Data	\$25.00	
<b>Total add-ons</b>		<b>\$25.00</b>

Usage charges

Free airtime refers to non-chargeable minutes that are not part of your included minutes, and may include bonus minutes, evening and weekend calling, \*611 calls. etc.

Long Distance - Domestic Phone	\$0.00	
Free 12:00 (MIN)		
Total used 12:00 (MIN)		
Text Msg - Sent	\$0.00	
Total used 6 (Msg)		
Text Msg - Received	\$0.00	
Total used 9 (Msg)		
Data Usage	\$0.00	
Total used 930.778 (MB)		
Local Airtime - Phone (minutes)	\$0.00	
Included 151:00 (MIN)		
Free 28:00 (MIN)		
Total used 179:00 (MIN)		
<b>Total usage charges</b>		<b>\$0.00</b>

Total before taxes..... \$65.44

GST ..... \$3.27  
Total for with taxes..... \$68.71

Airtime Details for 403 988-3721

DATE	NUMBER AND PLACE YOU CALLED	WHERE YOU CALLED FROM	MINS: SECS	LOCAL AIRTIME RATE (\$/MIN)	LOCAL AIRTIME CHARGE (\$)	LONG DISTANCE CHARGE (\$)	OTHER CHARGE (\$)	TOTAL (\$)
<b>Call charges</b>								
1	Mon Jul 4 01:01 pm	[REDACTED] CALGARY AB	CALGARY AB	1:00	-	-	-	0.00
2	Wed Jul 6 01:28 pm	[REDACTED] CALGARY AB	INCOMING	6:00	-	-	-	0.00
3	Thu Jul 7 07:36 am	[REDACTED] EDMONTON AB	INCOMING	1:00	-	-	-	0.00
4	Thu Jul 7 04:47 pm	[REDACTED] EDMONTON AB	INCOMING	8:00	-	-	-	0.00
5	Thu Jul 7 05:22 pm	[REDACTED] LEDUC AB	INCOMING	3:00	-	-	-	0.00

continued on page 8

# Matt Ayres

**From:** Red Arrow Reservations <itinerary@redarrow.ca>  
**Sent:** Monday, July 04, 2016 8:34 PM  
**To:** Matt Ayres  
**Subject:** Invoice

\*\*\* EXTERNAL email. Please be cautious and evaluate before you click on links, open attachments, or provide credentials. \*\*\*

## Invoice

Date: 2016-07-04



Bill To:

You can reach us at

Website User

Order#	Ordered	Customer#	P.O.	Group Name	Departing	Returning	Sales Rep	Sales Agent
1549674	2016-07-04	139230	-	-	2016-07-06	2016-07-07	-	Website User

Travellers:

Ayres/Matt

Product	Details	Duration	Price Basis	Qty	Each	Billed
CALEDM 14:00 YYC Assigned to: 08C	Departs Calgary (CALTO / Calgary Ticket Office) 2016-07-06 at 14:00 Arrives Edmonton (EDMTO / Edmonton Ticket Office) 2016-07-06 at 18:05	4 hrs 5 mins	Adult	1	70.48	74.00
ECEXP 16:30 Assigned to: 10C	Departs Edmonton (EDMTO / Edmonton Ticket Office) 2016-07-07 at 16:30 Arrives Calgary (CALTO / Calgary Ticket Office) 2016-07-07 at 19:50	3 hrs 20 mins	Adult	1	70.48	74.00

Payments Received

Date	From	Reference	Amount
2016-07-04	Website User	Visa *****0123	148.00 CAD

Base Price: 140.96 CAD  
Discounts: 0.00 CAD  
Service Charges: 0.00 CAD  
GST: 7.04 CAD  
Invoice Total: 148.00 CAD  
Received: 148.00 CAD  
Balance: 0.00 CAD

TERMS: DUE UPON RECEIPT

GST# BN139981476

Please note that the maximum luggage allowance per person is 4 pieces including carry on bags, and stowed luggage underneath the coach. Carry on bags include purses, backpacks and laptop bags. Additional luggage will incur additional fees.

If you wish to time change, date change, or cancel for a full refund - 30 minutes notice prior to A.M. departures; 3 hours notice prior to P.M. departures must be given. Failure

to provide proper notice makes the trip non refundable & will result in an additional change fee for a date / time change.

Failure to arrive on time or no showing for your departure will result in forfeit of full fare unless rebooked within 30 days for a change fee. If you wish to change or cancel your booking, please contact our Central Reservation line at 1-800-232-1958.

\*\*Red Arrow will not be responsible for the loss of or damage to checked luggage in excess of stated maximum liability. In addition, Red Arrow does not accept liability to loss of or damage to unchecked baggage carried on board. For the full policy, please visit [www.redarrow.ca](http://www.redarrow.ca) or view the policy posted on our information boards at our Ticket Offices\*\*

\*\*Red Arrow reserves the right to check I.D. or perform carry-on baggage checks at any time\*\*

CORPORATE BILLING ACCOUNTS - PLEASE PAY OFF OF YOUR MONTHLY STATEMENT & NOT OFF OF INDIVIDUAL INVOICES.

Thank you for choosing Red Arrow.

Our Core Values: Safety | Customer Service | Resourcefulness | Integrity | Positive Attitude | Team Work | Loyalty | Accountability | Respect | Dedication



## Matrix Hotel, Edmonton

6 Jul 2016 - 7 Jul 2016 | Itinerary # 7194528052189

### Matrix Hotel

6 Jul 2016 - 7 Jul 2016, 1 room | 1 night

COMPLETED

Confirmation # 31562820

This reservation is complete. We hope you had a great trip.



10640 100 Avenue NW, Edmonton, AB, T5J 3N8 Canada

Tel: 1 (780) 429-2861, Fax: 1 (780) 426-7225

#### Check-in

- Check-in time ends at 5:30 AM
- Minimum check-in age is 18
- Check-in time starts at 3 PM
- Your room will be guaranteed for late arrival.

#### Important Hotel Information

Although Expedia does not charge a fee to change or cancel your booking, **Matrix Hotel** may still charge a fee in accordance with its own rules & regulations.

- Cancellations or changes made after 4:00PM (Mountain Daylight Time (US & Canada)) on 5 Jul 2016 or no-shows are subject to a hotel fee equal to 100% of the total amount paid for the reservation.
- View your online itinerary for additional rules and restrictions.

Award points and airline mileage may not be awarded when booking an Expedia Special Rate hotel.

For residents of Québec, prices include a contribution to the Indemnity Fund of C\$1.00 per C\$1,000 of travel services purchased.

#### Room **Deluxe Room, 1 King Bed**

Includes: Continental Breakfast Free Parking Free Wireless Internet

#### Price Summary

Total **C\$180.86**  
Collected by Expedia

**Private sale: save 10%**

Prices shown after **-C\$17.90 savings**

<b>Room Price</b>	C\$180.86
<b>1 night</b>	C\$161.10
<b>Taxes &amp; Fees</b>	C\$19.76

All prices quoted in CAD.

#### Additional Hotel Services

The below fees and deposits only apply if they are not included in your selected room rate.

The following fees and deposits are charged by the property at time of service, check-in, or check-out.

- Pet fee: CAD 20 per pet, per night

The above list may not be comprehensive. Fees and deposits may not include tax and are subject to change.

Confirmation #: 31562820

Reserved for: Matt Ayres  
2 adults

Requests: 1 king bed, non-smoking room

**362**  
**points**  
For this trip

Expedia

Need help with your reservation?

- Visit our [Customer Support page](#).
- Call us at 1-866-307-7601.
- For faster service, mention **itinerary #7194528052189**

### Travel Industry Council of Ontario

In accordance with the *Ontario Travel Industry Act, 2002*, this page contains detailed information on the names, addresses and registration numbers applicable to the providers of travel and ticket fulfillment services.

Ticket fulfillment services provided by Tour East Holidays (Canada) Inc., 15 Kern Road, Suite 9, Toronto, Ontario M3B 1S9. TICO Registration No.: 50015827

**Matt Ayres**

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**From:** Red Arrow Reservations <itinerary@redarrow.ca>  
**Sent:** Friday, August 05, 2016 11:18 AM  
**To:** Matt Ayres  
**Subject:** Invoice

\*\*\* EXTERNAL email. Please be cautious and evaluate before you click on links, open attachments, or provide credentials.\*\*\*

**INVOICE**



Date: 2016-08-05

You can reach us at:

Website User

Corporate Sales

ORDER#	ORDERED	CUSTOMER#	P.O.	GROUP NAME	DEPARTING	RETURNING	SALES REP	SALES AGENT
1559868	2016-08-05	139230			2016-08-07	2016-08-09	-	Website User

Travellers:

Ayres/Matt

PRODUCT DESCRIPTION	DURATION	OCCUPANCY	QTY	PRICE/UNIT	BILLED
<b>CALEDM 18:30 YYC</b> Assigned to: 09A Departs Calgary (CGYNORTH / Calgary North) at 18:45 on 2016-08-07. Arrives Edmonton (EDMTO / Edmonton Ticket Office) at 22:15 on 2016-08-07. (3 hrs 30 mins)	3 hrs 30 mins	Adult	1	\$ 70.48	\$ 74.00
<b>EDMCAL 12:00 YYC</b> Assigned to: 10A Departs Edmonton (EDMTO / Edmonton Ticket Office) at 12:00 on 2016-08-09. Arrives Calgary (CALTO / Calgary Ticket Office) at 16:05 on 2016-08-09. (4 hrs 5	4 hrs 5 mins	Adult	1	\$ 70.48	\$ 74.00



ASSOCIATED CAB  
ALLIED LIMOUSIN  
307-41 AVENUE NE  
CALGARY AB T2E 2N4  
(403) 299-1111

**SALE**

MID: 4189233  
TID: EB189233 REF#: 00000007  
Batch #: 095 SEQ: 095001001007  
08/07/16 18:14:46  
CVC: Y

APPR CODE: 033438

VISA

\*\*\*\*\*0123C

AK/AA

<b>AMOUNT</b>	<b>\$20.40</b>
<b>TIP</b>	<b>\$3.06</b>
<b>TOTAL</b>	<b>\$23.46</b>

00 - APPROVED - 001

VISA

AID: A0000000031010

TVR: 00 80 00 80 00

TSI: F8 00

THANK YOU

CUSTOMER COPY

mins)

*Payments Received*

DATE	GUEST	REFERENCE	AMOUNT
2016-08-05	Matt Ayres	Visa *****0123	\$ 148.00

<b>Base Price:</b>	\$ 140.96
<b>Discounts:</b>	\$ 0.00
<b>Service Charges:</b>	\$ 0.00
<b>GST:</b>	\$ 7.04
<b>Invoice Total:</b>	\$ 148.00
<b>Payments Received:</b>	\$ 148.00
<b>Balance Due:</b>	\$ 0.00

TERMS: DUE UPON RECEIPT GST# BN139981476 Please note that the maximum luggage allowance per person is 4 pieces including carry on bags, and stowed luggage underneath the coach. Carry on bags include purses, backpacks and laptop bags. Additional luggage will incur additional fees. If you wish to time change, date change, or cancel for a full refund - 30 minutes notice prior to A.M departures; 3 hours notice prior to P.M. departures must be given. Failure to provide proper notice makes the trip non refundable & will result in an additional change fee for a date / time change. Failure to arrive on time or no showing for your departure will result in forfeit of full fare unless rebooked within 30 days for a change fee. If you wish to change or cancel your booking, please contact our Central Reservation line at 1-800-232-1958. \*\*Red Arrow will not be responsible for the loss of or damage to checked luggage in excess of stated maximum liability. In addition, Red Arrow does not accept liability to loss of or damage to unchecked baggage carried on board. For the full policy, please visit [www.redarrow.ca](http://www.redarrow.ca) or view the policy posted on our information boards at our Ticket Offices\*\*Red Arrow reserves the right to check I.D. or perform carry-on baggage checks at any time\*\* CORPORATE BILLING ACCOUNTS - PLEASE PAY OFF OF YOUR MONTHLY STATEMENT & NOT OFF OF INDIVIDUAL INVOICES. Thank you for choosing Red Arrow. Our Core Values: Safety | Customer Service | Resourcefulness | Integrity | Positive Attitude | Team Work | Loyalty | Accountability | Respect | Dedication



## Matrix Hotel, Edmonton

7 Aug 2016 - 9 Aug 2016 | Itinerary # 7202267896301

### Matrix Hotel

7 Aug 2016 - 9 Aug 2016 , 1 room | 2 nights

COMPLETED

Confirmation # 32399387

This reservation is complete. We hope you had a great trip.



10640 100 Avenue NW, Edmonton, AB, T5J 3N8 Canada

Tel: 1 (780) 429-2861, Fax: 1 (780) 426-7225

#### Check-in

- Check-in time ends at 5:30 AM
- Minimum check-in age is 18
- Check-in time starts at 3 PM
- Your room will be guaranteed for late arrival.

#### Important Hotel Information

Although Expedia does not charge a fee to change or cancel your booking, **Matrix Hotel** may still charge a fee in accordance with its own rules & regulations.

- Cancellations or changes made after 4:00PM (Mountain Daylight Time (US & Canada)) on 6 Aug 2016 or no-shows are subject to a hotel fee equal to the first night's rate plus taxes and fees.
- View your online itinerary for additional rules and restrictions.

Award points and airline mileage may not be awarded when booking an Expedia Special Rate hotel.

For residents of Québec, prices include a contribution to the Indemnity Fund of C\$1.00 per C\$1,000 of travel services purchased.

#### Room **Deluxe Room, 1 King Bed**

Includes: Continental Breakfast Free Parking Free Wireless Internet

#### Price Summary

Total **C\$413.15**  
Collected by Expedia

<b>Room Price</b>	C\$413.15
<b>2 nights</b>	C\$184.00
	avg./night
07/08/2016	C\$189.00
08/08/2016	C\$179.00
Taxes & Fees	C\$45.15

All prices quoted in CAD.

#### Additional Hotel Services

The below fees and deposits only apply if they are not included in your selected room rate.

The following fees and deposits are charged by the property at time of service, check-in, or check-out.

- Pet fee: CAD 20 per pet, per night

The above list may not be comprehensive. Fees and deposits may not include tax and are subject to change.

Confirmation #: 32399387

Reserved for Matt Ayres  
1 adult

Requests 1 king bed, non-smoking room

**826**  
**points**  
For this trip

Expedia

Need help with your reservation?

- Visit our [Customer Support page](#).
- Call us at 1-866-307-7601.
- For faster service, mention **itinerary #7202267896301**

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Ticket fulfillment services provided by Tour East Holidays (Canada) Inc., 15 Kern Road, Suite 9, Toronto, Ontario M3B 1S9. TICO Registration No.: 50015827



Cucina Market Bistro  
 515 8th Ave SW Calgary AB  
 T2P 1G1  
 587-353-6565  
 GST# 136341625RT0001

1030 Terra C  
 -----  
 Tbl 17/1 Chk 2282 Gst 4  
 Aug16'16 11:26AM  
 -----

1 BREAD PLATE	7.00
1 SILVER SAGE	26.00
1 HALF CARB	14.00
1 TUNA	23.00
Subtotal	70.00
70.00 GST	3.50
Amount Due	<b>73.50</b>

Thanks for Dining With Us!  
 \*\*PLEASE PAY SERVER\*\*

Happy Hour 3 - 6pm Monday-Friday  
 We now validate parking  
 For reservations after 5PM!

CUCINA BISTRO  
 525 South West 8 Avenue  
 Calgary AB T2P 1E3  
 403-263-1042

\*\* TRANSACTION RECORD \*\*

Tran. #: 28557  
 RUC: Bistro  
 Table #: 17  
 Check #: 2282  
 Group #: 1  
 Employee #: 5016  
 Employee Name: Diana E

VISA Pre-Auth Purchase  
 xxxxxxxxxxxx0123 C  
 AID: A0000000031010

Amount \$73.50  
 Tip \$11.03  
 =====  
 TOTAL CAD\$84.53

APPROVED 021869  
 00-001 021869  
 CUCIWS01/CUCIW01  
 155001001014  
 2016/08/16 13:07:40

TUR: 0080008000  
 TSI: F800

No signature required

Customer Copy